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June 4, 2014

**Via Email**

John Healy  
Associate Chief, Communications Systems Analysis Division  
Public Safety and Homeland Security Bureau  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: ATIS NRSC Request for Data

Dear Mr. Healy:

The Alliance for Telecommunication Industry Solutions' Network Reliability Steering Committee (NRSC) Best Practice Subcommittee is currently evaluating the use of Best Practices by member companies in completing their Network Outage Reporting System (NORS) reports. As part of this effort we are looking to analyze, on an industry basis, the frequency that Best Practices are selected when completing the NORS data field of "Applicable Best Practice that might have prevented the Outage or reduced its effects". We would like to request your assistance in this analysis by asking if the FCC could provide the top 80% of Best Practices chosen ranked from high to low from this data field. If at all possible, we would also like to obtain the actual count of each Best Practice in your ranking.

We believe this data will permit the NRSC to better study the overall use of industry Best Practices and assist us in advancing our work. If you have any questions regarding this request, please let me know.

Sincerely,

Thomas Goode  
ATIS General Counsel

cc: Robin Howard, NRSC Best Practices Subcommittee Co-Chair  
Rick Krock, NRSC Co-Chair & NRSC Best Practices Subcommittee Co-Chair