

Standards Committee T1

May 29, 2002

Carrier Liaison Committee

Telecommunications  
Industry Forum

Dorothy Attwood  
Chief

Ordering and Billing  
Forum

Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SE  
Washington, DC 20554

Network Interconnection  
Interoperability Forum

Industry Numbering  
Committee

Re: Industry White Paper, "Social Engineering Targeting  
Telecommunications Employees"

Protection Engineers  
Group

Dear Ms. Attwood:

Standards Committee O5

Network Reliability  
Steering Committee

I am writing on behalf of the Telecommunications Fraud Prevention Committee ("TFPC"), sponsored by the Alliance for Telecommunications Industry Solutions ("ATIS"). The purpose of this letter is twofold, first, to introduce you to the TFPC and its white paper entitled, "Social Engineering Targeting Telecommunications Employees" and, second, to invite you, or your designee, to attend the October meeting of the TFPC.

Internetwork  
Interoperability Test  
Coordination Committee

The TFPC provides an open forum for the discussion and resolution, on a voluntary basis, of industry-wide issues associated with telecommunications fraud. Membership in the TFPC is open to organizations, companies and government agencies having a legitimate material interest in the activities of the TFPC. Further information regarding the activities of the TFPC is available at <http://www.atis.org/atis/clc/tfpc/tfpchom.htm>.

Telecommunications  
Fraud Prevention  
Committee

The TFPC has recently completed the attached white paper entitled, "Social Engineering Targeting Telecommunications Employees." This document is intended to alert telecommunications companies to methods that are being utilized to fraudulently obtain information from telephone company employees about customers or facilities. The TFPC believes that this information will be of particular use to new entrants into the industry. A copy of the white paper is included as an attachment to this letter.

Generic Requirements  
Users Group

The TFPC requests that the Commission consider providing the white paper to parties registering Form 499A with the FCC. Due to the sensitivity of the information in the paper and its possible use to fraudsters, the distribution

International Forum on  
ANSI-41 Standards  
Technology

Interactive Voice  
Response Forum

TTY Forum

Administrative Council for  
Terminal Attachments

IMSI Oversight Council

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Dorothy Attwood  
April 13, 2021  
Page Two

should be handled with appropriate attention to security. An alternative would be for the Commission to refer Form 499A registrants to ATIS for a copy of the white paper. Should the Commission consider this alternative to be appropriate, ATIS would be happy to provide a short description of the white paper and contact information.

We would also like to extend to you, or your representative, an invitation to join the TFPC in its meeting on October 21-23, 2002 in Atlanta, Georgia. The TFPC would like to discuss how the Committee might best reach new entrants with information on social engineering. In addition, the TFPC would very much appreciate the opportunity to answer any questions you may have about its work. A preliminary agenda for the above-mentioned TFPC October meeting is attached. We will provide you the details of the meeting location as soon as plans are finalized with the hotel in Atlanta.

Should you have any questions concerning the white paper or the October TFPC meeting, please contact me at (202) 434-8847 or via email at [mcampbell@atis.org](mailto:mcampbell@atis.org). I will contact your office soon to discuss the possibilities regarding the white paper.

Sincerely,

*Megan L. Campbell*  
General Counsel

Attachments

cc: Darvey Gore, TFPC Moderator, BellSouth  
Sue Dagenais, TFPC Assistant Moderator, Bell Canada  
Maria Estefania, Senior Director, ATIS