

November 24, 2010

ATIS
Tom Goode
ATIS General Counsel
1200 G Street, NW
Suite 500
Washington, DC 20005

Re: PlantCML Patent Disclosure and Assurance re ATIS Standard ATIS-0500019.20xx

Dear Mr. Goode:

Consistent with the Operating Procedures for ATIS Forums and Committees, version 5.0 Section 10.4, this letter serves to notify ATIS of PlantCML's United States Patent No. 6,744,858 "System and Method for Supporting Multiple Call Centers" (PlantCML's 858 Patent). PlantCML believes that the ATIS Standard ATIS-0500019.20xx, Request for Assistance Interface (RFAI) Specification may require the use of PlantCML's 858 Patent rights, in that it describes a system and methodology for achieving IP Selective Routing (IPSR) functionality. The concept of IPSR Functionality can be found in Section 1.4.1 of ATIS Standard ATIS-0500019.20xx.

PlantCML is willing to grant a non-exclusive, non-assignable, royalty bearing license for PlantCML's United States Patent No. 6,744,858 based on negotiated reasonable terms and conditions that are demonstrably free of any unfair discrimination. Companies interested in licensing should contact Jeffrey Wittek, VP Corporate Business Development, by email at JWittek@plantcml-eads.com or by telephone at 951-719-2100.

Should you have any questions, please don't hesitate to contact me.

Sincerely,



Jeffrey A. Wittek
VP Corporate Business Development

CC: Paula Graham, General Council, PlantCML