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June 29, 2018

Via Email
Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: ATIS NRSC PSAP Notification Template
Ex Parte - Improving 911 Reliability PS Docket No. 13-75

Dear Ms. Dortch:

In its June 13, 2018, *Public Notice*, the Public Safety and Homeland Security Bureau (PSHSB) of the Federal Communications Commission seeks comment on the reliability of 911 networks and on network outage notifications to Public Safety Answering Points (PSAPs). The *Public Notice* acknowledges the efforts of the Alliance for Telecommunications Industry Solutions' (ATIS) Network Reliability Steering Committee (NRSC) to create a model PSAP notification template and asks for feedback on this template.

ATIS is pleased to report that it has completed its work on the PSAP notification template. This joint initiative, led by the NRSC with participation by the Association of Public-Safety Communications Officials (APCO), the National Association of State 911 Administrators (NASNA), and the National Emergency Number Association (NENA), has produced two deliverables:

- The report, *Service Providers: Outage Reporting Structure and Potential Types of 9-1-1 Outages*, provides guidance to all types of service providers that report service impacting outages to the PSAP community. It also provides recommendations for standardized content and delivery, which will help minimize confusion.
- The companion template facilitates the delivery of necessary, actionable information to PSAPs in a consistent manner and format.


These documents are available at no charge from the ATIS NRSC website at:
http://www.atis.org/01_committ_forums/nrsc/.

ATIS NRSC appreciates the opportunity to improve communications between service providers and PSAPs and believes that the report and template will enhance the outage notification process.

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If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas Goode". The signature is fluid and cursive, with the first name "Thomas" being more prominent than the last name "Goode".

Thomas Goode
ATIS General Counsel

Cc: James Wiley, Public Safety and Homeland Security Bureau james.wiley@fcc.gov
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