ATIS STANDARD

ATIS-0300095

Network Interconnection Interoperability Forum (NIIF)

Toll Free NPA Trouble Reporting Contact Directory

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ATIS-0300095 Toll Free NPA Trouble Reporting Contact Directory

NIIF Toll Free NPA Trouble Report Contact List for Failed Test Calls is an ATIS standard developed by the NIIF under the **ATIS OAM&P functional group**.

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Company	Area	Tollfree #	POTS#
AT&T	All	800-662-6858	908-234-7900
Ameritech	All	800-956-7000	
Bell Atlantic	New England	800-638-5057	
	New York	888-696-3722	
	All Others	888-696-3722	
BellSouth			
-for AT&T	All	800-517-2525	205-988-6450
-for Cellular/Wireless	All	800-515-3427	205-714-3310
-for MCI	All	800-515-5038	
-for Sprint	All	800-988-1402	
-for General Carriers	All	800-307-2513	
Cable & Wireless	All	800-486-8686	703-760-3269
CBI	LATA 922		513-566-3104 (8-5)
			513-566-3198 (5-8)
GTE	All	800-483-1000	
MCI/WorldCom	All	800-296-8037	
		888-872-9266	
WIL		800-864-4040	210-484-2547
LDD			918-590-7261
Sprint – LTD	All		423-854-8000
Sprint RespOrg	All	800-578-1000	913-315-3451
SBC			
Pacific Bell	All	800-959-2000	
SNET	All	888-763-8622	203-420-1622
Others	All	800-286-8313	214-268-0988
U S WEST			
-for AT&T	All	888-678-8080	
-for MCI & Others	All	888-678-8080	
-for Sprint & Others	All	888-678-8080	
Stentor	All	800-663-8725	613-594-8376
SMS/800 Help Desk	All	888-SMS-3300	914-347-2222