



**Alliance for Telecommunications
Industry Solutions**

ATIS Standard

ATIS-0300043

**Network Interconnection Interoperability Forum (NIIF)
LNP Contact Directory**

(Formerly NIIF 5002 – Attachment A)



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ATIS-0300043, NIIF LNP Contact Directory

NIIF LNP Contact Directory is an ATIS standard developed by the NIIF under the **ATIS OAM&P functional group**.

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National LNP Carrier-to-Carrier Contact List

Competition in the local service marketplace has been advanced by the presence of Local Number Portability (LNP). As carriers interface for the purposes of porting telephone numbers from carrier-to-carrier, operational complications at times inhibit this effort. The LNP Contact directory provides information which carriers may use to make contact with listed carriers to initiate, coordinate or rectify an order involving LNP.

The voluntary list is national in scope and should be updated by carriers as changes occur. All carriers porting numbers are encouraged to list pertinent data. Initial listing and subsequent updates can be made via email on an update form found at <http://www.atis.org/niif> via the NIIF webpage at www.atis.org/niif. From the NIIF home page, select "NIIF Documents" from the left hand toolbar, and then "Complimentary Documents." Please send the completed form to ATIS via electronic mail at vlancaster@atis.org or via facsimile at 1-202-393-5453.

The LNP Contact Directory is available for download via the NIIF password protected site found at <http://www.atis.org/niif>, on the Complimentary Documents webpage.

Please complete a CSCD/LNP Directory Password Request form located at <http://www.atis.org/niif> to obtain a password to access this document.

Column Heading	Description
Company Name	Name of company. In some instances regional contact information is provided as applicable.
Business Rules	The location where a carrier would acquire information about how to order service, do business or interconnection with other carrier. Certain websites may require a password to access.
LSR FAX Number	FAX number of company to receive port request. Other forms of LSR transmissions may be available as agreed upon by companies.
LSR Contact	The contact telephone number and office hours of the group that receives and processes LSRs for porting out activity. This includes the Local Service Confirmation (LSC) form.
Coordinated Cut Contact Number	Coordinated Cut Contact Telephone number of the group within the company that will coordinate the cut at an agreed upon time and date.
Port In Error After Hours	This is the number to contact to restore a port in error after company business hours. Note: A company's resources and or policy may limit its ability to restore service after normal business hours.
LNP Trouble Reporting Number	This contact number is to report specific LNP related trouble. Unless noted the number has 24x7 support.

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
Ace Link Telecomm. INC	310 W. Main St. Caledonia, MN 55921	507.725.8125	507.725.8100 8AM-6PM M-T 8:30AM-12:30PM Friday	507.725.8100	507.725.8101	507.725.8101
Adelphia Business Solution National Contact	Under Construction			877.321.5465	877.321.5465	877.321.5465
Adelphia Business Solutions Wichita, KA	Under Construction	316.264.9260	316.264.9220	316.264.9220	316.26.9220	877.321.5465
Advanced Tel/EATEL	Janet Britton 913 S. Burnside Av Gonzales, LA 70737 800 621-4211	225.644.4211	800.621.4211 EXT 4100 8AM-5PM M-F	800.621.4211 EXT 4100 225.621.4100	800.621.4211 ask for repair	800.621.4100 ask for repair
Allegiance			214.261.7177 7AM-6PM	800.553.1989	800.553.1989	800.553.1989
ALLTEL Communications – WLS SPID 6300	www.alltelwnp.com (available early April 2004)	813-739-6201 (Machine Printed) 813-739-6202 (Hand Printed)				
ALLTEL Communications – WLN SPID 2147, 7815	www.alltelwnp.com (available early April 2004)	870-704-8151	Local Service Provider Access Center	800-865-1498	1-800-782-6206	1-800-782-6206
Arthur Mutual Telephone Co.		419.393.2255	419.393.2233 9AM - 5PM M-F	419.393.2233	419.393.2232	419.393.2233 877.278.4873
Arctic Slope		907.563.1932	907.563.3989	907.564.2654	800.478.6409	800.478.6409
AT&T Digital Link (7421)	www.corp.att.com/lnp/handbook/lnp.html	404-248-2111	877.641.3409 8a.m. – 6p.m. M-F ET	877.641.3409	877.641.3409 prompt 2,2	877.641.3409 prompt 2,2
AT&T Local – (TCG) (7125)	www.corp.att.com/lnp/handbook/lnp.html	281.664.5032	303.294.6804 8a.m. – 8p.m. M-F ET	303.294.6804	800.824.8039	800.824.8039

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
AT&T Mobility	Porting Administration Center (PAC) 888-898-7685 Hours of Operation: Monday - Friday, 7:30 am Eastern to 12:30 am Eastern Saturday, 9:00am Eastern – 9:00pm Eastern and Sunday, 10:00 am Eastern to 7:30 pm Eastern Hours are subject to change	Port Out: 866-293-0242 or cw.porting.admin@cingular.com Port in FAX 877-419-4504	Porting Administration Center: Port Out: E-mail or FAX only 866-293-0242 or cw.porting.admin@cingular.com Port In FAX 877-419-4504	Porting Administration Center: 888-898-7695	Use e-mail for escalations: wlnpvpquestions@cingular.com	Porting Administration Center: 888-898-7685
AT&T Geographic locations: Southeast includes: Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee	http://wholesale.att.com/contact/centers/lcsc.html From drop down menu select (LCSC) Local Carrier Service Center	FAX no longer accepted	800-773-4967	800-773-4967 for the SE LSC		

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
<p>AT&T Geographic locations: East includes: Connecticut</p> <p>AT&T Geographic locations: Midwest includes: Illinois, Indiana, Michigan, Ohio, and Wisconsin</p> <p>AT&T Geographic locations: Southwest Includes: Arkansas, Kansas, Oklahoma, Missouri, and Texas</p> <p>AT&T Geographic locations: West includes: Nevada and California</p>	<p>East: clec.snet.com/library/ (Note: Password required)</p> <p>Midwest: tcnet.ameritech.com</p> <p>Southwest and West: info.sbc.com/lwc/ (Note: Password required)</p>	<p>East: 800-685-4344</p> <p>Midwest: 414-227-6917</p> <p>Southwest: Please refer to the individual CLEC LSC contact and Escalation list provided by your Southwest Account Manager</p> <p>West, Nevada: 775-334-1490, 800-799-2793</p> <p>West, California: 714-533-9928</p>	<p>East: 800-335-5322, 8AM-5PM, M-F (EST)</p> <p>Midwest: 800-924-3666, 7AM –5PM M-F (CST)</p> <p>Southwest: Please refer to the individual CLEC LSC contact and Escalation list provided by your Southwest Account Manager</p> <p>West, Nevada: 775-334-1490, 800-662-4664,</p>	<p>East:</p> <p>Midwest: 800-730-8815</p> <p>Southwest: 817-852-4978</p> <p>West, Nevada: 775-334-1484, 800-565-5504</p> <p>West, California: 800-662-4664</p>	<p>East: 800-842-8330</p> <p>Midwest: 800-730-8815</p> <p>Southwest: 800-220-4818</p> <p>West, Nevada:</p> <p>West, California:</p>	
Atlantic Telephone Membership Corporation	Monday – Friday 8:00 am – 5:00 pm Excluding Observed Holidays	910-755-7271	lnpcoordinator@atlantictelephone.org	lnpcoordinator@atlantictelephone.org	910-754-4317	910-754-4317
Bay Springs Telephone Company	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark, Phone: 318-322-0015	601-764-6901	601-764-3181	601-764-3181
Bell Atlantic North	bell.atl.com/tis/	212.619.0223	800.755.9118 8AM-5PM M-F	800.809.4886 8am-8pm M-F	888.270.1800	888.270.1800
Bell Atlantic South	bell.atl.com/tis/	301.888.4762	888.847.6288 8AM-5PM M-F	800.804.5495 8AM– 8PM M-F	888.270.1800	Before 5pm on DD 800.840.5495 After 5pm on DD And all other days 888.270.1800
Blair Telephone	www.huntelsystems.com	402.533.5799	402.426.6161 402.426.6165	402.426.6233 7AM - 4PM M - F	402.426.6161 402.426.6165	402.426.6161 402.426.6165
Brazoria Telephone	www.btel.com	409.798.3005	409.798.2121	409.798.2121	409.798.5000	409.798.5000

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
Cablevision Lightpath		516.393.0455	516.390.5944 8AM-5PM M-F			516.393.3434
Canby Telephone		503.266.8207	503.266.8111	503.266.2258	503.266.2258	503.266.2258
Cellnet Communications, Inc.	Mon-Fri 8.30 – 5.30 EST Closed Saturday and major Holidays	N/A	N/A	N/A	N/A	248-291-1242
Cellular XL Associates LP	6184 U.S. Highway 98 West Hattiesburg, MS 39402	601.261.9306	601.297.1011 8AM-5PM	601.297.1011	601.297.1011	601.297.1011 M-F 8AM-5PM 24X7 leave message
Central Texas Communications	Under Construction	915.938.5691	800.535.8904 8AM-5PM	915.938.5620	800.535.8904	800.535.8904
Churchill County Telephone System	CCCom.net	775.423.9376	775.423.7605 8AM-5PM M-F	775.423.9157	775.858.1799	775.423.2440 after hours 775.858.1799
Cincinnati Bell	clec/cbcarrier.nsf Password Required	606.431.2027	513.565.2532 8AM-5PM M-F	513.565.4532	513.241.6900	513.565.2523
Citizens	No internet site at this time.	916.665.5232	916.665.5167 8AM - 5PM M-F			7X24 800.921.8104 WEST 800.565.1619 EAST
Citizens Telcom Solutions, LLC.	Under Construction	724-423-1000	724-423-2000 8:00 AM-4:30 PM	724-423-2000		724-423-2000
Citizens Telephone Company of Kecksburg	Under Construction	724-423-1000	724-423-4444 8:00 AM-4:30 PM	724-423-4444		724-423-4444
Clear Lake Independent Telephone Company	107 N 4 th St PO Box 66 Clear Lake, IA 50428-0066 www.cltel.com	641.357.8800	641.357.2111 8AM-5PM CST	641.357.2111 8AM-5PM CST	641.357.2111	641.357.5200
Climax Telephone	110 N. Main St. Climax, MI 616.746.4411	616.746.9914	616.746.3261	616.746.3241 Angie Crawford	616.746.4111	616.746.4111
Columbia Telecom, Inc.		504.962.2001	504.962.2040 8AM-5PM M-F	504.062.2000		877.966.9666
Connect	Customer Service 501.401.7700	501.401.7799	501.401.7735	501.401.7735 Ron Smith	877.689.1777	877.689.1777

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
Consolidated Communications of Fort Bend Company		866-206-7927 or localservicecenter@consolidated.com	866-206-7929 8 am to 5 pm CST Monday thru Friday	866-206-7929	NA	866-206-7929 after hours 888-800-1611
Consolidated Communications of Texas Company		866-206-7927 or localservicecenter@consolidated.com	866 206-7929 8:00 am to 5:00 pm CST Monday thru Friday	866 206-7929	NA	866-206-7929 after hours call 888 800-1611
CoServ Communications	7701 S. Stemmons Corinth, TX 76205 877.CoServ1 (877.267.3781)	940.270.6640 attn: Sheila Yarbrough	877.267.3781 8AM-5PM M-F	972.742.6946	972.742.6946 if no answer 940.484.2016	877.267.3781
Cox Communications Rhode Island, Connecticut, and Ohio Commercial	None	necommercial.winbacks@cox.com	401-615-1112 or 401-615-1084 8-5 ET M-F	401-615-1112 or 401-615-1084	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Rhode Island, Connecticut, and Ohio Residential	None	Ne.winbacks@cox.com	401-615-1524 8-5 ET M-F	401-615-1524	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Virginia Commercial Area Codes 571 and 703	None	Vacbs.winbacks@cox.com	401-615-1112 or 401-615-1084 8-5 ET M-F	401-615-1112 or 401-615-1084	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Virginia Commercial Area Codes 540 and 757	None	Coxva.commercialportouts@cox.com	757-222-8874 8-5 ET M-F	757-222-8874	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Virginia Residential	None	Coxva.portouts@cox.com	757-222-8874 8-5 ET M-F	757-222-8874	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
Cox Communications Georgia, Florida, Louisiana, Kansas and Arkansas Residential	None	Coxnola.portout@cox.com	504-304-1718 option 3 8-5 CT M-F	504-304-1718 option 3	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Georgia, Florida, and Louisiana Commercial	None	Cbscoxla.portout@cox.com	504-304-1718 option 6 8-5 CT M-F	504-304-1718 option 6	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Kansas and Arkansas Commercial	None	Ccikan-commercialnpiissues@cox.com	316-260-7474 or 316-260-7186 8-5 CT M-F	316-260-7474 or 316-260-7186	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Oklahoma Commercial	None	Comm.portback@cox.com	405-600-6502 8-5 CT M-F	405-600-6502	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Oklahoma Residential	None	okcportbacks@cox.com	405-600-6502 8-5 CT M-F	405-600-6502	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Arizona Residential	None	Phx.Inpassistance@cox.com	623-328-3693 8-5 MT M-F	623-328-3693	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Arizona Commercial	None	Az.cbsports@cox.com	623-328-3693 8-5 MT M-F	623-328-3693	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications Nebraska, Iowa, Idaho Commercial and Residential	None	Ccioma-lsr@cox.com	402-306-5612 8-5 CT M-F	402-306-5612	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532

Company Name	Business Rules Home Page	LSR FAX Number	LSR Contact Number	Coordinated Cut Contact Number	Port In Error After Hours	LNP Trouble Reporting Number
Cox Communications Nevada and California Area Codes 702, 310, 424, 714, 805, and 949	None	Oc.port-backs@cox.com for LSR's _ocporting@cox.com for CSR's	949-549-2283 8-5 PT M-F	949-549-2283	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cox Communications California Area Codes 619, 760, and 858	None	sdporting@cox.com for wireline sdwireless@cox.com for wireless	619-266-5691 8-5 PT M-F	619-266-5691	888-826-9662	noclnpgroup@cox.com Jennifer Hutton 404-269-0479 KT Burton 404-847-6532
Cricket Communications	www.mycricket.com	970.506.6373	Cricket's Porting Request Team			Trading Partner Contact: 1-866-354-PORT (7678) Customer Contact: 1-866-351-PORT (7678)
Crockett Telephone Company	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark – 318-322-0015	731-696-2711	731-677-2798	731-677-2401
CTC Telcom	Lori Roemhild 715.837.2340	715.837.2340	715.837.1011 Sue Kirkham or Lori Roemhild	715.837.2320	715.837.1825 8AM-4:30PM CST	715.837.1825 8AM-4:30PM CST
CTC Exchange	External Affairs 68 Cabarrus Ave. Concord, NC 28025 Bill Terry 704 722-2407	704.722.3137	704.722.2961	704.722.2350	800.560.8007 Option #42	800.506.8007 Option #42
Daytona Telephone Co.		901.385.7020 Mike Boger	901.384.9100 Denise Mueller 8AM-5PM CST	901.384.9100	901.384.9100	901.384.9100
DFT Long Distance	PO Box 209 40 Temple St. Fredonia, NY 14063 716.673.3031	716.679.4005	716.763.3031 9AM - 5PM M-F	716.673.3031	716.673.3011	716.673.3011
Dobson Cellular Systems, Inc.				877-777-9728	877-777-9728	877-777-9728 (Primary) 330-506-7669 (Secondary)

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DTG/Mcleod USA	dtg.com	605.766.7306	800.239.7501 7AM-6PM M-T 7AM-5PM Fri. 8AM-4PM Sat.	800.239.7501	800.727.0663	800.239.7501 or after hours 800.727.0663
EASTERN OREGON TELECOM	Business Office 541.564.4344, M-F 8am-5pm Pacific Time	541.564.4342	Katie Rettkowski	541.289.7012	541.289.7000	541.289.7000
Eastlink Telephone	6080 Young ST Halifax, Nova Scotia Canada - B3K 5M1 902.484.2890	902.484.2900	902.431.1065 8AM - 5PM AST	902.431.1010	902.431.1010	902.431.1010
ELI	N/A	360.816.4277	360.816.0001 8AM – 6PM M-F	888.832.6354	888.832.6354	800.622.4354
EMBARQ Communications Inc. (ECI)		407 659-2417	800.255.8333 8AM-5PM M-F	Orlando, FL 800.255.8333 All other areas 800.371.5731 option 2	800.578.2273 option 4	800.578.2273 option 4
EMBARQ Corporation	The EMBARQ position paper is available through your FSM	260-728-2131	800.578.8169 8AM - 8PM M- F	800.351.5731 option 2	800.578.2273 option 4	800.578.2273 option 4
e.spire Comm.		301.361.8999 301.361.4751	301.361.444 301.361.7689			888.424.2274 Option 3
Everest Midwest	Email CSI & LSR requests to: reverseports@ everestgt.com	913-322-9877	1 st Level contact: Larry McNall 913- 322-9677 Mon-Fri 8AM- 5PM CST. 2 nd Level contact: Debbie Morse 913-322-9742. 3 rd Level contact: Amy Hall 913-322- 9675.	For Business customers only – contact Business Support at 913- 322-9994	Contact Residential Support at 913-322- 9875, and Business Support at 913-322- 9994.	Contact Residential Support at 913-322-9875, and Business Support at 913-322-9994.
Five Area Telephone Cooperative INC	www.fivearea.com	806.272.5196	806.272.5533 8AM-5PM M-F	806.272.5533	806.272.5533	806.272.5533
Fox Communications	2001 6 th Suite 3303 Seattle, WA 98121 Attention: Dan Little	206.448.0409	206.441.7256 8AM – 5PM PST	206.441.7256	206.441.7256	206.448.6706 206.671.2519

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Frontier Telephone of Rochester (ILEC) SPID 0121		716.232.4785	716.777.5516			716.546.8970
GCR Telecommunications, Inc. SPID 0445	Monday thru Friday 9:00 to 5:00	434-572-1981	Glenn Ratliff	434-570-1103	434-579-1537	434-570-1103
Gateway Telephone Limited	1164 Devonshire AV. North Bay, Ontario Canada P1B 6X7	705.472.3403	705.472.6300 Garvin Cole 9AM – 4PM EST	705.472.6300	705.472.6300 leave a message	705.472.6300 leave a message
Germantown Telephone Co. INC	Under Construction	518.537.6700	518.537.6255 8AM-4:30PM M-F EST	518.537.6255 Geoff Race EXT 244	N/A	518.537.6206
Global Crossing Local Services, Inc.	East of Mississippi	clec@globalcrossing.com or fax 248-359-7279	585-255-1043	585-255-1043	800-231-2967	800-231-2967
Global Crossing Local Services, Inc.	West of Mississippi	clec@globalcrossing.com or fax 248-359-7279	585-255-1043	585-255-1043	888-762-9378	888-762-9378
Goldfield Telephone CO		515.825.3801	515.825.3766 Tracy Hansen Crees	515.825.3766		515.825.3766
Grand River Mutual Telephone Corporation		660.748.4747	660.748.2260			660.748.5050
Grande Communications, Inc.	None	512.396.2810	800.203.4576	Network Control Center (NCC) 800.200.3694 8am-6pm (CST) M-F	800.200.3694	NCC 800.200.3694
Hargray Telephone Company	P.O.BOX 5519 856 William Hilton Pkwy Hilton head island, S.C. 29928	843.686.5804	843.686.1337	843.686.1337	843.686.6333	843.785.6333
Heart of Iowa Communications	502 Main St. P.O.-Box 130 Union, IA 50258-0130	515.486.2205	515.486.2211 8 AM – 4:30 PM M-F (CST)	515.486-2211 Mary	515.486.2214	515.486.2214

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Hemingford Co-Operative	P.O. Box 246 523 Nibrara St. Hemingford, NE 69348		308.487.3311	308.487.3311	308.487.3311	308.487.3311
Home Town Telephone, LLC	kerri@hometowntelephone.net	305-614-0049	305-614-0044	305-614-0044	772-345-0000	877-488-7782 (not 24x7) Use 772-345-0000 for after-hours issues
Hometown Telephone Of Florida, Inc	None	612.396.2110	972.865.1100 8AM-6PM M-F (CST)	Network Control Center (NCC) 800.200.3694		NCC 800.200.3694
HTC Communications, Inc dba HTC Horizon	Availability Mo-Sat. 8 am until 9pm, closed Sunday	843-369-7123	Angelika A. Senn	843-369-8587	843-916-0909	843-369-8587
ICG Communications	http://www.icgcomm.com/customer/Inp/Inp_migration.asp	OH & KY – 888-220-0504 CA & TX – 888-220-0600 CO & SE – 888-220-0512	OH & KY – 303-414-5014 CA & TX – 303-414-5080 CO & SE – 303-414-4152 7 a.m. to 4 p.m. Mountain Time M-F	N/A	N/A	See LSR Contact list.
Illinois Consolidated Telephone Company		866 206-7927 or localservicecenter@consolidated.com	866 206-7929 8 am to 5 pm Monday through Friday	866 206-7929 after hours call 800-553-7611	NA	866-206-7929
Independent Networks, LC	P.O. Box 100 Terril, IA 51364-0100	712.853.6185	712.853.6121 Doug Nelson	712.853.6121	712.853.6121	712.853.6121
InfoCom Services	PMB 192 2810 Thousand Oaks San Antonio, TX 78232 210.545.4228	210.545.6904	210.403.0447 8AM – 5 PM M – F CST	210.403.0447	210.545.4228	210.403.0447 210.545.4228
Infotel Communications		218.824.4001	218.824.4171 8 AM – 5 PM M – F CST	218.824.4171	800.820.7880	218.824.4080 800.820.7880
Integra Telecom	www.integratelecom.com	503.748.7843	503.748.2017 8AM-5PM M – F PST	503.748.2017	800.360.4467	800.727.8484

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Intermedia	http://www.intermedia.com/documents/lnpbusinessrulesv1_3.doc	877.424.4567	407.949.4189 8AM-8PM M-F (EST)	800.940.0033 Ask for cut desk	800 940.0033 Ask for cut desk	800.940.0033
Interpath Communications Inc.	Intercompany relations manager 919.253.6083	919.253.6234	919253.6202 8AM-5PM M-F	NA	800.890.6305	800.890.6305
ITC^DeltaCom		256 264.1365	Kathy Sanders 256 264.1380 7AM-4PM M-F CST		877.746.4863	800.239.3000
KMC Telecom Inc.		678.985.6550	866.562.4373	877.956.2567	800.850.9048	800.850.9048
Lakedale Link	9938 State HWY 55NW P.O. Box 340 Annadale, MN 55302-0340 320.274.7777	320.274.3440	320.274.7777 8AM – 5PM M – F CST	320.274.2111	888.344.3730	320.274.7777
Lathrop Telephone Company		660.748.4747	660.748.2260			660.748.5050
LONG LINES SPID 7010	STARDARD	712-271-4790	PAM PRASTER	712-271-5522		712-271-5522
Mainstreet Communications	831 Main St. SO Sauk Centre, MN 56378 320.351.1460	320.351.1533	320.351.8181 Ext. 22	320.351.8181 Ext. 20	320.351.8181	320.351.8181

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MCIWorldCom MCImetro Eastern	Under Construction	301.360.3187	Atlanta Baltimore Boston Ft. Lauderdale Hartford Memphis Miami New Brunswick New York Orlando Philadelphia Pittsburgh Raleigh Tampa Washington DC 301.360.3089 or 301.360.3250 or 301.360.3092 or 301.360.3027 Monday-Friday 8:30am-5:30pm eastern	301.360.3089 or 301.360.3250 or 301.360.3092 or 301.360.3027		800.549.8967
MCIWorldCom MCImetro Central	Under Construction	972.728.4912	Chicago 972.728.4791 Detroit & Cleveland 972.728.4881 Cincinnati & Milwaukee 972.728.4887 Monday-Friday 8am-5pm central	Chicago 972.728.4791 Detroit & Cleveland 972.728.4881 Cincinnati & Milwaukee 972.728.4887		800.549.8967

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MCIWorldCom MCI metro Western	Under Construction	281.276.4319	Dallas 281.276.4273 Houston & San Antonio 281.276.4367 Los Angeles 281.276.4294 San Francisco & San Diego 281.276.4243 Portland, Phoenix & Denver 281.276.4287 Minneapolis & Seattle 281.276.4301 Monday- Friday 8am- 6:30pm central	Dallas 281.276.4273 Houston & San Antonio 281.276.4367 Los Angeles 281.276.4294 San Francisco & San Diego 281.276.4243 Portland, Phoenix & Denver 281.276.4259 Minneapolis & Seattle 281.276.4301		800.549.8967
McLeodUSA	www.mcleodusa.com/lnp	319.790.6941	319.790.7231 877.270.3500 8AM – 5 PM M-F	800.909.3570 Option 2	800.909.3570 Option 2	800.500.3003 Network 800.909.3570 Option 1
MediaOne Atlanta, GA	www.mediaone.com	Business Fax 770.559.7608 Residential Fax 770.674.2710	Business LSR 770.559.7600 Residential LSR 770.559.2173 8AM-5PM M-F	770.559.7600		Business Repair 770.559.9675 Residential Repair 770.559.2222
MediaOne Jacksonville FL Pompano FL, & Richmond VA	www.mediaone.com	904.731.8699 Residential	904.619.7928 Residential 8AM-5PM M-F			800 556.9979
MediaOne California	www.mediaone.com	310.876.2230	310.876.2222 8AM.7PM PST	310.876.2222	800.646.6105	800.646.6105 24X7 Network 310.876.2100
MGC Communications	3301 N. Buffalo Las Vegas, Nevada 89129	702.310.1206	702.310.3197 Jennifer Martinez	888.633.3475	888.789.9873	702.310.3197 Bus hours only
Michtel Communications		248-335-2359	MICHTEL NOC	MICHTEL NOC	888- MICHTEL	888-MICHTEL
Midcontinent Comm.	410 S. Phillips AV. Sioux Falls, SD 57104	605.339.4419	605.334.1200 8AM – 5PM M – F CST	605.334.1200	605.334.1200	605.334.1200

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MobilTel, LLC	8:00 am to 4:30 pm Central Standard Time		Angel Plaisance		985-798-2355	985-798-2355
Monroe Telephone Company	P.O. Box 130 575 Commercial Street Monroe, OR 97456	541-847-9997	John Dillard – 541-847-5135	541-847-5135	541-847-5135	541-847-5135
MT. ANGEL TELEPHONE COMPANY (OREGON)	Website: www.mtangel.net	503.845.6599	PAM ZOLLNER	503.845.2291	503.845.2291	503.845.2291 M-F Recorder after 5:30pm Pacific Time Please follow instructions on message
National Telephone of Alabama, Inc.	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark, Phone: 318- 322-0015	256-359-4321	256-359-4330	256-810-1009
NewSouth Comm.	Under Construction	864.672.5302	Shannon Brooks or Tyra Daniel 864.672.5078 or 864.672.5165 8AM-5PM After Hours 800.600.5050	8AM-5PM After Hours 800.600.5050	Customer Care 800.600.5050	Tyra Daniel, Crystal Gibson, or Shannon Brooks 864.672.5413 864.672.5973
Nextel Communications	www.nextel.com/wlnpcarriers	813-739-6201	813-739-6350		Nextel Number Portability Center (NNPC) 877- 229-3300	WLNP Problems Pre- NPAC Activation: Nextel Number Portability Center (NNPC) 877- 229-3300 Call Routing Problems Post-NPAC Activation: National Engineering Trouble Services (NETS): (703) 748- 3764 or e-mail port_problem@nextel.com

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Nextel Partners (NPI)	N/A	Hand-written Faxes: 813-739-6202 PC-generated Faxes: 813-739-6201	Fallout Management Center: 866-605-7264	Fallout Management Center: 866-605-7264	Fallout Management Center: 866-605-7264	NPI Help Desk: 877-674-1200
One Communications	www.onecommunications.com	SPIDS 4051, 4106, 4957, 7979, 8366: e-Port GUI (preferred method) – https://portout.choiceonecom.com/login.aspx Email – portout@onecommunications.com SPIDS 2694 & 4285: Email (preferred method) – portout@onecommunications.com	Jennifer Mahern – 585-530-2946	Jennifer Mahern 585-530-2946	888-832-5801	888-832-5801
OnStar	As a reseller we are restricted to Carrier's porting hours. We are a 24/7 operation	Not Applicable. Fax all request to WLNP@OnStar.com	WLNP@OnStar.com is the primary contact. A secondary contact is (877) 865-7864	WLNP@OnStar.com is the primary contact. A secondary contact is (877) 865-7864	WLNP@OnStar.com is the primary contact. A secondary contact is (877) 865-7864	WLNP@OnStar.com is the primary contact. A secondary contact is (877) 865-7864
Onvoy	10300 6 th Ave. N. Plymouth, MN 55441 612.230.4100	612.230.4235	612.230.4410 8AM – 5PM M – F	612.230.4141	612.230.4141	612.230.4141
Osage Municipal Utility - Long Lines SPID 9758	STARDARD	712-271-4790	PAM PRASTER	712-271-5522		712-271-5522
Otter Tail Telecom	224 Lincoln Fergus Falls, MN 56537 218.998.2000	218.998.2040	218.998.2000	218.998.2000	877.680.6082	218.998.2000 Bus Hours 877.680.6082 After Hours
Pac West Telecom INC	Stockton, CA	209.926.3231	209.926.4000 8AM-6PM M-F	800.399.3389	800.399.3389	800.399.3389

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PaeTec Communications INC	None	716.340.2529	716.340.2564 8AM-5PM (EST)	716.340.2529	None	877.340.2555 (24x7)
Penn Telecom	800.449.7283	724.443.9663	800.449.7283	800.449.7283	877.449.3311	877.449.3311
PEOPLES TELEPHONE COMPANY	502 N. SECOND AVENUE, P.O. BOX 477, STAYTON, OR 97383	503.769.4216	SYDNEY SCHAFFNER	503.769.2124	503.769.2124	503.769.2124
Peoples Tele Communications INC	PO BOX 1240 Quitman, TX 75783	903.878.2433	903.878.0030 8AM-5PM M-F Sharon Hurley	903.878.0030 Gil Rahuba	903.878.0030	903.878.0030
Peoples Telephone Company	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark, Phone: 318-322-0015	931-289-4221	931-289-3105	931-289-4423
Poka Lambro Telephone Cooperative	P.O. BOX 1340 Tahoka, TX 79373 806.924.7234	806.924.5030	806.924.7234 EXT 116 8AM-5PM M-F CST	806.924.5100 or 806.924.7234	806.924.7234	806.924.7234
Qwest Communications International, Inc.	http://www.uswest.com/carrier/who_to_call/index.html	888-796-9089	888-796-9087 7am to 7pm MT M-F/ 7am to 3pm Saturday	888-796-9087 7am to 7pm MT MT M-F/ 7am to 3pm Saturday	888-796-9087 7am to 7pm MT M-F/ 7am to 3pm Saturday 6-	800-223-7881
RCN		609.720.5870	609.734.3843 8AM-5PM M-F EST	609.720.5703		888.972.6622
Rig Telephone INC	Fmarshall@datacomnet.net	337.761.1284	337.761.3574 Dwayne Voiselle	337.761.3574 Dwayne Voiselle	337.761.3500	337.761.2000
Roanoke Telephone Company	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark, Phone: 318-322-0015	334-863-2116	334-863-4949	334-863-2116
RTC Communications CORP	PO Box 507 117 W. 8 th St Rochester, IN 46975 Ron Riggle Ops Mgr.	219.223.4898	888.374.1900 8AM – 5PM M – F	888.374.1900	219.223.4396	219.223.4396
SCS COMUNICATIONS AND SECURITY, INC.	502 N. SECOND AVENUE, P.O. BOX 477, STAYTON, OR 97383	503.769.4216	SYDNEY SCHAFFNER	503.769.2124	503.769.2124	503.769.2124

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Shell Offshore		504.728.0368	504.728.6221 6AM.6PM M-F	504.728.6221		504.728.7001
SIGECOM LLC	1301 W. Lloyd Expressway Evansville, In 47710	812.437.0359	812.437.0309 8AM- 5PM	812.437.0300	812.437.0309	812.437.0309
Socket Telecom LLC	lsl@sockettele com.com		lsl@sockettel ecom.com	573-441-5849		573-441-5849
South Central Communications		660.748.4747	660.748.2260			660.748.5050
Southwest Texas Telephone Company	P.O. Box 128 Rocksprings, TX 78880	830.683.4190	830.683.2111 8AM – 5PM CST	830.683.1902	830.683.6234	800.752.4753
Sprint	Sprint's Position Paper is available through your FSM	219.728.2131	800.579.8169 8AM-5PM M-F	FL, IN, KS, MN, MO, NC, NE, NJ, OH, OR, PA, SC, TN, TX, VA, WA, WY 910.433.6270 NV 702.244.1620	888.988.6727	888.988.6727
STAR POWER		609.720.5870	609.720.5703 8AM-5PM M-F EST	609.720.5703		888.972.6622
STAYTON COOPERATIVE TELEPHONE COMPANY	502 N. SECOND AVENUE, P.O. BOX 477, STAYTON, OR 97383	503.769.4216	SYDNEY SCHAFFNER	503.769.2124	503.769.2124	503.769.2124
SureWest Telephone	www.surewest. com	916.746.3114 prefers email for LSR, CSR, FOC lnspoc@surewest.com 8AM-5PM PST M-F Closed Weekends & Holidays	916.786.4595 8AM-5PM PST M-F Closed Weekends & Holidays	916.786.4595 8AM-5PM PST M-F Closed Weekends & Holidays – 888.639.1611 5PM-8AM PST M-F, Weekends & Holidays	888.639.1611 5PM-8AM PST M-F, Weekends & Holidays	888.639.1611 24x7
TCI	NONE	408 961.3110	408 467.6890 6 AM. 12 AM M-F			408 467.6890
TDS Metrocom	1212 Deming Way Suite 350 Madison, WI 608.663.3330	608.663.3340	608.663.3330	608.663.3110	608.663.3331	608.663.3331

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Teligent	www.teligent.com	703.326.4718	703.326.4874 8AM.8PM M-F	888.354.4368	888.354.4368	888.203.6492
Telephone Connection of LA AKA TTC Local & Telephone Connection Local	By phone 310.789.7900	310.286.7676	310.789.7900	310.789.7900	310.551.7700	310.551.7700
TechTel Communications	4727 S. Loop 289 Suite 104 Lubbock, TX 80424	806.722.2223	806.722.2222	806.722.9998	806.722.9998	806.722.2222 8AM-5:30PM 806.722.9998
TelCove Alabama		239-790-0158	Carol Thelen	239-790-9026	1-866-TelCove	1-866-TelCove
TelCove Arkansas		501-604-1760	Lane Bailey	501-604-1717	1-866-TelCove	1-866-TelCove
TelCove DC		757-777-7775	Carrie Crone	757-777-7737	1-866-TelCove	1-866-TelCove
TelCove Florida (Daytona Beach/Melbourne)		904-680-2098	Claribel Corona	904-680-2062	1-866-TelCove	1-866-TelCove
TelCove Florida (Ft. Lauderdale)		Jovan.ibarra@level3.com	Jovan Ibarra	954-217-6750	1-866-TelCove	1-866-TelCove
TelCove Florida (Ft. Meyers)		239-790-0158	Carol Thelan	239-790-9026	1-866-TelCove	1-866-TelCove
TelCove Florida (Jacksonville)		904-680-2098	Claribel Corona	904-680-2062	1-866-TelCove	1-866-TelCove
TelCove Florida (Miami)		Jovan.ibarra@level3.com	Jovan Ibarra	954-217-6750	1-866-TelCove	1-866-TelCove
TelCove Florida (Orlando/Pensacola/Tallahassee)		239-790-0158	Carol Thelen	239-790-9026	1-866-TelCove	1-866-TelCove
TelCove Florida (Sarasota/Clearwater)		813-223-7630	Luis Figueroa	813-202-7011	1-866-TelCove	1-866-TelCove
TelCove Florida (Tampa)		813-223-7630	Luis Figueroa	813-202-7011	1-866-TelCove	1-866-TelCove
TelCove Florida (West Palm Beach)		Jovan.ibarra@level3.com	Jovan Ibarra	954-217-6750	1-866-TelCove	1-866-TelCove
TelCove Georgia (Atlanta)		813-223-7630	Luis Figueroa	813-202-7011	1-866-TelCove	1-866-TelCove
TelCove Georgia (Augusta/Savannah)		904-680-2098	Claribel Corona	904-680-2062	1-866-TelCove	1-866-TelCove
TelCove Kansas		wchtlnp@telcove.com	Connie Russell	316-858-6117	1-866-TelCove	1-866-TelCove

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TelCove Kentucky		502-515-0018	Valerie Collins	502-515-1010	1-866-TelCove	1-866-TelCove
TelCove Louisiana		225-612-1761	Guy Harrell	225-612-1217	1-866-TelCove	1-866-TelCove
TelCove Maryland (Baltimore)		757-777-7775	Carrie Crone	757-777-7737	1-866-TelCove	1-866-TelCove
TelCove Maryland (Fredrick)		434-817-8190	Rhonda Quarles	434-817-8110	1-866-TelCove	1-866-TelCove
TelCove Missouri		316-264-9260	Connie Russell	316-858-6117	1-866-TelCove	1-866-TelCove
TelCove New Jersey		973-319-7420	Diana Cino	973-319-7415	1-866-TelCove	1-866-TelCove
TelCove New York (Buffalo)		716-819-2040	Eric Schneider	716-819-2177	1-866-TelCove	1-866-TelCove
TelCove New York (Syracuse/Utica)		716-819-2040	Eric Schneider	716-819-2177	1-866-TelCove	1-866-TelCove
TelCove North Carolina (Charlotte)		704-357-8212	Matt Hurst	704-644-5487	1-866-TelCove	1-866-TelCove
TelCove North Carolina (Raleigh/Fayetteville)		704-357-8212	Matt Hurst	704-644-5487	1-866-TelCove	1-866-TelCove
TelCove North Carolina (Greensboro/Winston-Salem)		704-357-8212	Stephanie Warnick	704-644-5440	1-866-TelCove	1-866-TelCove
TelCove Michigan		248-355-9455	Billie Williams	248-864-0001	1-866-TelCove	1-866-TelCove
TelCove Mississippi		601-914-1240	Debbie Lay	601-914-1211	1-866-TelCove	1-866-TelCove
TelCove Ohio		614-441-0101	Ian Cessna	614-441-0013	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Allentown)		570-300-2930	Vicki Staub	570-300-2920	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Coudersport)		814-689-1420	Joe Kresovich	814-689-1403	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Erie)		814-689-1420	Joe Kresovich	814-689-1403	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Harrisburg)		717-506-1661	Holly Bitler	717-506-1608	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Lancaster)		717-506-1661	Holly Bitler	717-506-1608	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Philadelphia)		570-300-2930	Vicki Staub	570-300-2920	1-866-TelCove	1-866-TelCove

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TelCove Pennsylvania (Pittsburgh)		814-689-1420	Joe Kresovich	814-689-1403	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (Scranton)		717-506-1661	Holly Bitler	717-506-1608	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (State College)		814-689-1420	Joe Kresovich	814-689-1403	1-866-TelCove	1-866-TelCove
TelCove Pennsylvania (York)		717-506-1661	Holly Bitler	717-506-1608	1-866-TelCove	1-866-TelCove
TelCove South Carolina		954-217-8390	Jovan Ibarra	954-217-6750	1-866-TelCove	1-866-TelCove
TelCove Tennessee (Nashville)		NSVLLNP@Level3.com	NSVLLNP@Level3.com	NSVLLNP@Level3.com	1-866-TelCove	1-866-TelCove
TelCove Tennessee (Tri-Cities)		434-817-8190	Rhonda Quarles	434-662-4006	1-866-TelCove	1-866-TelCove
TelCove Texas		225-612-1760	Theresa Nereaux	225-612-1204	1-866-TelCove	1-866-TelCove
TelCove Vermont		vtccs@level3.com	vtccs@level3.com	vtccs@level3.com	1-866-TelCove	1-866-TelCove
TelCove Virginia (Charlottesville)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
TelCove Virginia (Danville)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
TelCove Virginia (Harrisonburg)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
TelCove Virginia (Lynchburg)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
TelCove Virginia (Norfolk)		757-777-7775	Carrie Crone	757-777-7737	1-866-TelCove	1-866-TelCove
TelCove Virginia (Richmond)		804-915-2582	Vickie Bishop	804-915-2514	1-866-TelCove	1-866-TelCove
TelCove Virginia (Roanoke)		757-777-7775	Carrie Crone	757-777-7737	1-866-TelCove	1-866-TelCove
TelCove Virginia (Staunton)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
TelCove Virginia (Winchester)		434-817-8190	Rhonda Quarles	434-817-8111	1-866-TelCove	1-866-TelCove
T-Mobile	12920 SE 38th St., Bellevue, WA 98006	N/A	877-207-8009	877-207-8009	877-207-8009	877-207-8009

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TracFone Wireless, Inc	8390 NW 25 th St., Miami, FL 33122 Portability Support Desk (T) 800-346-6895 [portabilityrequest@TracFone.com]	800-710-9139	800-346-6895 portabilityrequest@TracFone.com	800-346-6895	800-346-6895 Leave message	800-346-6895
Triton PCS / SUNCOM	Wireless – contact LNP Group for further details	804-364-7459	LNP Group – 866-293-5768	LNP Group – 866-293-5768	LNP Group – 866-293-5768	LNP Group – 866-293-5768
TWTC West NOTE: Now Pacific Lightnet, no longer TWTC West. Update coming soon.	Under Construction	HI 808.791.3024 OR, WA, ID, CA, AZ, NM, TX see TWTC-West 360.356.2318	HI 808.791.3102 OR, WA, ID, CA, AZ, NM, TX see TWTC-West 800.263.3002 8am-5pm (PST) M-F	HI 808.791.3102 OR, WA, ID, CA, AZ, NM, TX see TWTC-West 800.263.3002	HI 808.791.3102 OR, WA, ID, CA, AZ, NM, TX see TWTC-West 866.654.2547	

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Time Warner Telecom	twtelecom.com/ Customer Center/Porting Policy and Procedures	1-800-967-3054 TWTC East Cities Albany, Atlanta, Binghamton, Charlotte, Chicago, Cincinnati, Columbia, Columbus, Dayton, Denver, Greensboro, Jersey City, Indianapolis, Manhattan, Memphis, Milwaukee, Minneapolis, Orlando, Raleigh, Rochester, Syracuse, Tampa West Cities Albuquerque, Austin, Bakersfield, Boise, Dallas, Fresno, Honolulu, Houston, Los Angeles, Ontario, Phoenix, Portland, Riverside, San Antonio, San Diego, San Francisco, San Luis Obispo, Santa Barbara, Seattle, Spokane, Tucson, Walnut Creek	See Escalations List on the link at Business Rules Homepage	1-800-655-1044 or 1-800-565-8982, press 4 if you have a TWTC technicians extension		

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U.S. Cellular	U.S. Cellular Attn: Regulatory Manager, Operations Integration 8410 W. Bryn Mawr Suite 700 Chicago, IL 60631	Syniverse Machine Printed Faxes: 813-739-6201 Handwritten Faxes: 813- 739-6202	Syniverse Help Desk: 888-338-7678	NA	888-900- 7678 The WNP Resolutions Number will remain the same after hours but all carriers will need to leave a message. The message and any related issues will be addressed at the beginning of next business day.	For issues / problems porting a number to or from USCC: 888-900-7678 7:00 am – 9:00 pm (M-F) 9:00 am – 6:00 pm (S-S) For all other LNP Issues: Regulatory Manager, Operations Integration 8410 W. Bryn Mawr Suite 700 Chicago, IL 60631

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USLEC Corp.		678-781-1040 (Atlanta) 205-313-0030 (Birmingham) 843-414-1001 (Charleston) 704-319-1200 (Charlotte) 423-752-4007 (Chattanooga) 336-544-1411 (Greensboro) 904-332-8208 (Jacksonville) 865-251-1785 (Knoxville) 502-326-9959 (Louisville) 901-312-1820 (Memphis) 305-260-9288 (Miami) 615-324-1878 (Nashville) 504-648-0113 (New Orleans) 757-213-0102 (Norfolk) 703-893-9257 (Northern VA) 407-581-0121 (Orlando) 267-238-0044 (Philadelphia) 267-238-0044 (Pittsburgh) 919-719-1375 (Raleigh) 804-521-0026 (Richmond) 813-769-6438 (Tampa) 561-472-0101 (W. Palm Beach)	678-781-1742 (Atlanta) 205-313-1000 (Birmingham) 843-414-1000 (Charleston) 704-319-1000 (Charlotte) 423-424-1000 (Chattanooga) 336-544-1000 (Greensboro) 904-421-1000 (Jacksonville) 865-251-1000 (Knoxville) 502-753-1000 (Louisville) 901-312-1000 (Memphis) 305-779-1000 (Miami) 615-324-1000 (Nashville) 504-648-8055 (New Orleans) 757-213-1000 (Norfolk) 703-584-1000 (Northern VA) 407-581-1000 (Orlando) 267-238-1000 (Philadelphia) 267-238-1000 (Pittsburgh) 919-719-1000 (Raleigh) 804-521-1000 (Richmond) 813-769-1000 (Tampa) 561-472-1000 (W. Palm Beach)			800-978-7532
Verizon West		800.483.5743	8AM – 5PM M-F	800.483.1642		800.445.7755

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Verizon Wireless	Porting Center Hours of Operation 7am to 11pm Monday through Friday 8am to 11pm Saturday 9am to 9pm Sunday Open all holidays except Christmas Day 300 River Rock Blvd Murfreesboro, TN 37128	Machine filled forms: 813- 739-6201 Hand filled forms: 813- 739-6202	Porting Center – WIs – 800- 711-9300 Porting Center – WIn – 800- 488-2002	N/A	Porting Center – WIs – 800-711- 9300 Porting Center – WIn – 800-488- 2002	Porting Center – WIs – 800- 711-9300 Porting Center – WIn – 800- 488-2002 For network problems only pod@verizon wireless.com
Virtual Hipster Corporation	149 Industrial Way Fallon, NV 89406	775.423.2902	775.428.2186 9AM – 3PM PST	775.428.2186	775.428.2186	775.428.2186
West Tennessee Telephone Company	1100 North 18 th Street 2 nd Floor Monroe, LA 71201	318-323-2164	Jason Ott / Lera Roark, Phone: 318- 322-0015	731-742-2211	731-742- 2880	731-742-4159
WinStar			800.606.6330			800.606.6330
Working Assets long Distance	Market Street #700 San Francisco, CA 94105	415.371.1048	415.369.2000	415.369.2000		
WorldCom SPIDs 7227 & 7228 Eastern	www.worldcom. com/tools- resources/lnp	918-590-0928	East of the Mississippi (excluding Ameritech) 918-590-1928 or 918-590-6782 or 918-590-1580 or 918-590-6189 Monday- Friday 7am-5pm central			800.669.8800

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WorldCom SPIDs 7227 & 7228 Western	www.worldcom.com/tools-resources/lnp	210.484.8470	West of the Mississippi (including Ameritech) 210.484.2316 or 210-484-6835 or 210-484-2548 Monday-Friday 8am-5pm central			800.669.8800
XO Communications	N/A	<u>XOLSR@XO.COM</u> or faxed to 610-288-6628 All emails should include the following in the subject line: For new orders – pon number and customer name	1 st level: All status inquiries must be called into 610-288-7551 first 2 nd level: Jimmy Roberts – 615-777-2807 or 615-207-9740 (cell) Yolanda Matthews – 615-777-4724 or 615-207-3407 (cell) 3 rd level: Elina Padfield – 615-777-5462 or 615-207-0019 (cell) 4 th level: Shawna Ruby – 615-777-7821 or 615-405-9543 (cell)		For problems arising with a port after 5PM CST Monday thru Friday please call the cell phones listed above in the LSR contact section.	For LNP trouble, please contact the individuals listed above in the LSR contact section.