



ATIS-0300042

**Network Interconnection Interoperability Forum (NIIF)
Company Specific Contact Directory**

(Formerly NIIF 5002)



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ATIS-0300042, NIIF Company Specific Contact Directory

NIIF Company Specific Contact Directory is an ATIS standard developed by the NIIF under the **ATIS OAM&P functional group**.

Published by

Alliance for Telecommunications Industry Solutions
1200 G Street, NW, Suite 500
Washington, DC 20005

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Printed in the United States of America.

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Company: ALASCOM

Geographical Location Alaska

Testline Coordinator

Tele: 907.264.8414 Network Services / NOCC
Tollfree: 800.252.7521 NOCC
Fax:
Other:

Network Management

Tele: 907.264.8414 Network Services / NOCC
Tollfree: 800.252.7521
Fax:
Other:

Network Management Escalation

Tele: 907.264.8301
Tollfree: 800.252.7521
Fax:
Other:

Mr. Brian Sturdevant
Area Mgr Ntwk Svcs
w. 907.264.8301
m. 907.351.3326

Catastrophic SS7 Network Failure/ Restoration

Tele: 907.264.8414
Tollfree: 800.252.7521
Fax:
Other:

Media Stimulated Calling Event

Tele: 907.264.7274 Ms. Kathy Opinsky
Tollfree: 800.478.9000 / 0 / x7274
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele: 907.264.8414
Fax:
Tollfree: 800.252.7521
800.252.7266
800.478.9000

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele: 907.264.7663 Mr. Reggie Carr
Tollfree: 800.478.9000
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: ALLNET

Geographical Location Continental USA

Testline Coordinator

Tele: AKRON, OHIO 216-535-3395
ANAHEIM, CALIFORNIA 714-999-1577
ATLANTA, GEORGIA 404-688-1598
BIRMINGHAM, AL 205-328-9637
BOSTON, MA 617-423-9656
BUFFALO, NEW YORK 716-852-1085
CHICAGO, ILLINOIS 312-782-8712
CINCINNATI, OHIO 513-421-4814
CLEVELAND, OHIO 216-589-
3925 DALLAS, TEXAS 214-754-7101
DAYTON, OHIO 513-443-0134
DENVER, COLORADO 303-860-8660
DETROIT, MICHIGAN 313-965-5569
HOUSTON, TEXAS 713-222-7552
INDIANAPOLIS, INDIANA 317-882-8614
LOS ANGELES, CA 213-624-5192
KANSAS CITY, MO 816-221-2875
MINNEAPOLIS, MN 612-338-8737
NEW ORLEANS, LA 504-568-
0193 NEW YORK, NEW YORK 212-406-2889
OAKLAND, CALIFORNIA 415-839-2896
PHILADELPHIA, PA 215-567-
8125 PHOENIX, ARIZONA 602-274-2966
PITTSBURGH, PA 412-391-0963
PORTLAND, OREGON 503-228-2182
REYNOLDS, OHIO 614-927-2993
SACRAMENTO, CA 916-
442-1268 ST. LOUIS, MISSOURI 314-421-0964
SALT LAKE CITY, UTAH 801-322-2336
SAN DIEGO, CALIFORNIA 619-560-8549
TAMPA, FLORIDA 813-273-0216
WASHINGTON, D.C. 202-429-8896

Tollfree:

Fax:

Other:

Network Management

Tele: 313-258-9790

Tollfree:

Fax:

Other:

Network Management Escalation

Tele:

Tollfree:

Fax:

Other:

Catastrophic SS7 Network Failure/Restoration CO Code Company Contact

Tele: 313-258-9790

Tollfree:

Fax:

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: ALLTEL CORPORATION

Geographical Location Northeast, South, Southwest

Testline Coordinator

Tele:
MIDWEST REGION (OH,IN,IL,MI) 216-650-7972
NORTHEAST REGION (NY,PA,WV) 716-661-5446
SOUTHERN REGION(AL,FL,GA,MI,NC,SC) 704-845-7542
Tollfree:
Fax:
Other:

Network Management

Tele: 216-650-7931
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:

Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele: 216-650-7910
Tollfree:
Fax: 216-656-7918
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company

AT & T - Core

Geographical Location

USA

Testline Coordinator

Tele: 303-294-6540

Tollfree: 800-445-1447 (Prompt 2; another Prompt 2; then dial ext. 6540)

Fax:

Other:

Network Management

Tele: 908-234-8022

Tollfree: 866-466-2288 option 2

Fax: 908-234-7243

Other:

Network Management Escalation

Tele: 908-234-3337

Tollfree: 866-466-2288 option 9

Fax:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 908-234-6735

Tollfree: 866-466-2288 option 4

Fax: 908-234-2743

Other:

Media Stimulated Calling Event

Tele: 908-234-6735

Tollfree: 866-466-2288 option 6

Fax: 908-234-7243

Other:

Non-circuit Specific Trouble Referrals

Tele: 866-466-2288 option 2

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele: 205-581-4517

Tollfree:

Fax: 205-581-4514

Other: 800-258-0000 (Pin# 8343792) Pager

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele: 908-234-6771

Tollfree: 800-662-6857

Fax: 908-234-4417

Other:

Network Maintenance

Tele:

Tollfree: 800-455-1474

Fax:

Other:

877 Toll Free Implementation

Tele: 877-250-0501 (Recorded Announcement)

Tollfree: 877-250-0502 (1000 Cycle Test Tone)

Fax:

Other:

Trouble Report Contact Information

Tele: 908-234-7900

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: AT&T INC Connecticut

Geographical Location: Connecticut

Testline Coordinator

Tele:
Fax:
Tollfree:
Other: <https://ebiznet.sbc.com/testline/>

Network Management

Tele: 203-420-1622
Fax: 203-639-5751
Tollfree: 888-763-8622
Other:

Network Management Escalation

Tele: 203-420-2800
Tollfree:

Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 203-420-2910
Fax: 203-639-5752
Tollfree: 800-742-4662
Other:

Media Stimulated Calling Event

Tele: 203-420-1622
Fax: 203-639-5751
Tollfree: 888-763-8622
Other:

Non-circuit Specific Trouble Referrals

Tele: 203-420-1622
Fax: 203-639-5751
Tollfree: 888-763-8622
Other:

Synchronization Coordinator

Tele: 203-420-2892
Fax:
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: 203-420-2910 Identified as correct all items in red
Fax: 203-639-5752
Tollfree: 800-742-4662
Other:

Mutual Aid

Tele: 1 703-235-5634, or 1 703-235-5785
Kent Bowen e-mail KB5353@att.com or
Harry Underhill e-mail hunderhill@att.com
Cell: 1 301-633-4166 or 1 703-624-1743
Other: Home: 1- 410 758-3454, or 1- 703 803-0267

CO Code Company Contact

Tele: 925-823-2880
Fax: 925-355-9268
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Fax:
Tollfree:
Other:

Company: AT&T INC Midwest

Geographical Location: Midwest: Illinois, Indiana, Michigan, Ohio, Wisconsin

Testline Coordinator

Tele:

Fax:

Tollfree:

Other: <https://ebiznet.sbc.com/testline/>

Global Network Operations Center

Network Management

Tele: 312-424-2000

Fax:

Tollfree: 800-268-5133

Other:

Network Management Escalation

Tele: 312-424-2297

Fax:

Tollfree: 800-268-5133

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 312-424-2100

Fax:

Tollfree: 800-268-5137

Other:

Media Stimulated Calling Event

Tele: 312-424-2000

Fax: 312-424-2050

Tollfree: 800-268-5133

Other:

Non-circuit Specific Trouble Referrals

Tele: 312-683-4495

Fax:

Tollfree: 800-268-5135

Other:

Synchronization Coordinator

Tele: 414-678-0356

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele: 312-424-2120

Fax: 312-424-2222

Tollfree: 800-268-5137

Other:

Mutual Aid

Tele: 1 703-235-5634, or 1 703-235-5785

Kent Bowen e-mail KB5353@att.com or

Harry Underhill e-mail hunderhill@att.com

Cell: 1 301-633-4166 or 1 703-624-1743

Other: Home: 1- 410 758-3454, or 1- 703 803-0267

CO Code Company Contact

Tele: 925-823-2880

Fax: 925-355-9268

Tollfree:

Other:

Other Company Contacts

Title: Signaling Network Control Center (SNCC) for SS7

Tele: 312-424-2100

Fax: 312-424-2222

Tollfree: 800-268-5137

Other:

Company

AT&T INC Southeast

Geographical Location

Southeast: Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee

Testline Coordinator

Tele: 205-444-5611

Tollfree:

Fax: 205-985-8089

Other:

<https://apps.wholesale.att.com/testline/index.jsp>

Global Network Operations Center (GNOC-SE)

Network Management Center (NMC)

Tele: 404-321-2516

Tollfree:

Fax: 404-634-6536

Other: Cell 404-374-5534

Network Management Center Escalation

Tele: 404-321-2514

Kenny Mack

Tollfree:

Fax: 404-634-6536

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 404-321-2516

Tollfree: 800-996-9085

Fax: 404-634-6536

Other:

Media Stimulated Calling Event

Tele: 404-321-2516

Tollfree:

Fax: 404-634-6536

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax: 404-522-7665

Other:

Inter-Company LIDB Contact

Tele:

404-321-2516

Tollfree:

Fax: 404-321-8741

Other: Inter-company LIDB Escalation

Tele: 404-321-8654

Connie Johnson

FAX: 404-321-8741

Mutual Aid

Tele: 1 703-235-5634, or 1 703-235-5785

Kent Bowen e-mail KB5353@att.com or

Harry Underhill e-mail hunderhill@att.com

Cell: 1 301-633-4166 or 1 703-624-1743

Other: Home: 1- 410 758-3454, or 1- 703 803-0267

CO Code Company Contact

Tele: 925-823-2880

Fax: 925-355-9268

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: AT&T INC Southwest

Geographical Location: Southwest: Arkansas, Kansas, Missouri, Oklahoma, Texas

Testline Coordinator

Tele:
Fax:
Tollfree:
Other: <https://ebiznet.sbc.com/testline/>

GNOC/Network Management

Tele: 972-454-6100
Fax: 972-301-6702
Tollfree: 866-722-2662 (866-SBC-CNOC)
Other:

Network Management Escalation

Tele: 972-454-6154
Fax: 972-454-6192

Tollfree:

Other: Pager: 888-432-3018

Catastrophic SS7 Network Failure/ Restoration

Tele: 972-454-6100
Fax: 972-301-6702
Tollfree: 866-722-2662 (866-SBC-CNOC)
Other:

Media Stimulated Calling Event

Tele: 972-454-6100
Fax: 972-301-6702
Tollfree: 866-722-2662 (866-SBC-CNOC)
Other:

Non-circuit Specific Trouble Referrals

Tele: 972-454-6100
Fax: 972-301-6702
Tollfree: 866-722-2662 (866-SBC-CNOC)
Other:

Synchronization Coordinator

Tele:
Fax:
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: 972-454-6100
Fax:
Tollfree: 866-722-2662 (866-SBC-CNOC)
Other:

Mutual Aid

Tele: 1 703-235-5634, or 1 703-235-5785
Kent Bowen e-mail KB5353@att.com or
Harry Underhill e-mail hunderhill@att.com
Cell: 1 301-633-4166 or 1 703-624-1743
Other: Home: 1- 410 758-3454, or 1- 703 803-0267

CO Code Company Contact

Tele: 925-823-2880
Fax: 925-355-9268
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Fax:
Tollfree:
Other:

Company: AT&T INC West

Geographical Location: West: California, Nevada

Testline Coordinator

Tele:
Fax:
Tollfree:
Other: <https://ebiznet.sbc.com/testline/>

GNOC/Network Management

Tele: 916-977-7600 (CA and NV)

Fax: 916-482-1297 (CA and NV)

Tollfree: 800-662-0266 (CA & NV)

Other:

Network Management Escalation

Tele: 916-977-7881 (CA and NV)
916-697-0622 (Pager)

Fax:

Tollfree: 800-662-0266 (CA & NV)

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 203-420-2910

Fax: 203-639-5752

Tollfree: 800-742-4662

Other:

Media Stimulated Calling Event

Tele: 916-977-7600 (CA and NV)

Fax: 916-482-1297 (CA and NV)

Tollfree: 800-662-0266 (CA & NV)

Other:

Non-circuit Specific Trouble Referrals

Tele: 916-977-7600

Fax: 916-482-1297

Tollfree: 800-662-0266 Option #2, #3

Other:

Synchronization Coordinator

Tele:
Fax:
Tollfree:

Other:

Inter-Company LIDB Contact

Tele:

Fax:

Tollfree: 866-722-2662 (866-SBC-CNOC)

Other:

Mutual Aid

Tele: 1 703-235-5634, or 1 703-235-5785

Kent Bowen e-mail KB5353@att.com or
Harry Underhill e-mail hunderhill@att.com

Cell: 1 301-633-4166 or 1 703-624-1743

Other: Home: 1- 410 758-3454, or 1- 703 803-0267

CO Code Company Contact

Tele: 925-823-2880

Fax: 925-355-9268

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Fax:

Tollfree:

Other:

Company: Bachow/Coastel Operations, Inc.

Geographical Location Gulf of Mexico

Testline Coordinator

Tele:

Fax:

Tollfree:

Other:

Network Management – Jim Genthon

Tele: 337-989-0444

Fax: 337-989-0475

Tollfree:

Other:

Network Management Escalation

Tele:

Fax:

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:

Fax:

Tollfree:

Other:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele:

Fax:

Tollfree:

Other:

Mutual Aid

Tele:

Fax:

Tollfree:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title: Roaming Coordinator – Reagan Doucet

Tele: 337-989-0444

Fax: 337-989-0475

Tollfree:

Other:

Company: Bay Springs Telephone Company

Geographical Location Southeast

Testline Coordinator: Ike White

Tele: (601) 764-2121

Tollfree:

Fax: (601) 764-2073

Other:

Network Management: Ike White

Tele: (601) 764-2121

Tollfree:

Fax: (601) 764-2073

Other:

Network Management Escalation: Ike White

Tele: 601-764-2121

Tollfree:

Fax: 601-764-2073

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: 318-322-0015

Tollfree:

Fax: 318-323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Company: Bell Atlantic

Geographical Location Northeastern USA

Testline Coordinator

Tele: 301-236-7314

Tollfree:

Fax:

Other:

Network Management – Penn/Delaware

Tele: 215-540-2100

215-540-2020 after hours

Tollfree: 800-699-6722

Fax: 973-649-6122

Other:

Network Management – New Jersey

Tele: 201-649-7440

Tollfree: 800-699-6722

Fax: 973-649-6122

Other:

Network Management Escalation

Tele:

Tollfree: 800-699-6722

Fax: 973-621-7112

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 215-878-9670 Bell of PA/Delaware

202-479-5800 Chesapeake and Potomac

201-649-7440 New Jersey Bell

215-540-2040 Bell Atlantic Region SS7

SNCC

Tollfree: 800-699-6722

Fax: 973-621-7112

Other:

Media Stimulated Calling Event

Tele:

202-479-5800 C&P Bell

215-878-9670 Bell of P.A.

201-649-7440 N. J. Bell

215-466-6842 Bell Atlantic Network Services

Tollfree: 800-699-6722

Fax: 973-621-7112

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Network Management – MD, VA, DC, WV

Tele: 617-743-0479 Paul Leavitt

Tollfree: 800-699-6722

Fax: 973-649-6122

Other: 617-743-1314 24 x 7 contact number

Mutual Aid

Tele: 703-974-1555

Tollfree: 800-759-7243 PIN # 56403

Fax: 703-974-1439

Other:

Signaling Network Control Center (SS7)

Tele: 215-540-2040

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Cascade Telephone Company

Geographical Location Cascade, Iowa

Testline Coordinator

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Network Management

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Network Management Escalation

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Catastrophic SS7 Network Failure/ Restoration

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Media Stimulated Calling Event

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Non-circuit Specific Trouble Referrals

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Synchronization Coordinator

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Inter-Company LIDB Contact

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Mutual Aid

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

CO Code Company Contact

Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Other Company Contacts

Title:
Tele: 563-852-3710
Fax: 563-852-9935
Tollfree:
Other: After Hours Pager: 800-890-8434

Company: Choice Wireless L.P.

Geographical Location Muenster, Texas

Testline Coordinator – Kyle Prastik

Tele: 940-237-2900

Fax: 940-759-4934

Tollfree:

Other: kprastik@ntin.net

Network Management – Dale McWhorter

Tele: 940-237-1234

Fax: 940-759-4934

Tollfree:

Other: dmcwhorter@ntin.net

Network Management Escalation – Dale McWhorter

Tele: 940-237-1234

Fax: 940-759-4934

Fax:

Other: dmcwhorter@ntin.net

Catastrophic SS7 Network Failure/ Restoration – Dale McWhorter

Tele: 940-237-1234

Fax: 940-759-4934

Tollfree:

Other: dmcwhorter@ntin.net

Media Stimulated Calling Event – Kyle Prastik

Tele: 940-237-2900

Fax: 940-759-4934

Tollfree:

Other: kprastik@ntin.net

Non-circuit Specific Trouble Referrals – Dianna McWhorter

Tele: 940-237-4777

Fax: 940-759-4934

Tollfree:

Other: dianna @ntin.net

Synchronization Coordinator – Dianna McWhorter

Tele: 940-237-4777

Fax: 940-759-4934

Tollfree:

Other: dianna @ntin.net

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid – Dianna McWhorter

Tele: 940-237-4777

Fax: 940-759-4934

Tollfree:

Other: dianna @ntin.net

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: CINCINNATI BELL TELEPHONE

Geographical Location Kentucky/Ohio

Testline Coordinator

Tele:513-566-3086
Fax:513-651-2705
Tollfree:
Other:bill.houston@cinbell.com,
CBTNOC@cinbell.com

Network Management

Tele:513-566-3046 or 513-566-3198
Fax:513-651-2705
Tollfree:
Other:john.howison@cinbell.com,
CBTNOC@cinbell.com

Network Management Escalation

Tele:513-566-3046 or 513-566-3198
Fax:513-651-2705
Tollfree:
Other: john.howison@cinbell.com,
CBTNOC@cinbell.com

Catastrophic SS7 Network Failure/ Restoration

Tele:513-566-3198 or 513-566-3046
Fax:513-651-2705
Tollfree:
Other: john.howison@cinbell.com,
CBTNOC@cinbell.com

Media Stimulated Calling Event

Tele:513-566-3198 or 513-566-3108
Fax:513-651-2705
Tollfree:
Other: john.howison@cinbell.com,
CBTNOC@cinbell.com

Non-circuit Specific Trouble Referrals

Tele:513-566-3198
Fax: 513-651-2705
Tollfree:
Other: CBTNOC@cinbell.com

Synchronization Coordinator

Tele:513-397-1364
Fax:513-651-2705
Tollfree:
Other:mike.wolf@cinbell.com, CBTNOC@cinbell.com

Inter-Company LIDB Contact

Tele: 513-566-3046
Fax: 513-651-2705
Tollfree:
Other: john.howison@cinbell.com, CBTNOC@cinbell.com

Mutual Aid

Tele:513-566-3198
Fax:513-651-2705
Tollfree:
Other: CBTNOC@cinbell.com

CO Code Company Contact

Tele:513-565-2890
Tollfree:
Fax: 513-651-2705
Other: cathy.setser@cinbell.com, CBTNOC@cinbell.com

Other Company Contacts

Title:
Tele: 513-566-3198
Tollfree:
Fax: 513-651-2705

Other: CBTNOC@cinbell.com

Company Copper Valley Telephone

Geographical Location **Glennallen District, Alaska**

Testline Coordinator – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Network Management – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Network Management Escalation

Tele: 907-835-7726

Fax: 907-835-7899

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Media Stimulated Calling Event

Tele: 907-835-7726

Fax: 907-835-7899

Tollfree:

Other:

Non-circuit Specific Trouble Referrals – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Synchronization Coordinator – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Inter-Company LIDB Contact – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Mutual Aid

Tele: 907-835-7734

Tollfree: 907-835-7899

Fax:

Other:

CO Code Company Contacts – Phil Simpson

Tele: 907-822-7741

Fax: 907-822-4080

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company

Copper Valley Telephone

Geographical Location

Valdez District, Alaska

Testline Coordinator – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Network Management – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Network Management Escalation

Tele: 907-835-7726

Fax: 907-835-7899

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Media Stimulated Calling Event

Tele: 907-835-7726

Fax: 907-835-7899

Tollfree:

Other:

Non-circuit Specific Trouble Referrals – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Synchronization Coordinator – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Inter-Company LIDB Contact – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Mutual Aid

Tele: 907-835-7734

Tollfree: 907-835-7899

Fax:

Other:

CO Code Company Contacts – Jim Gifford

Tele: 907-835-7706

Fax: 907-835-7899

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company

Cox Communications Inc

Geographical Location

Continental USA

Testline Coordinator

Tele:

Fax:

Tollfree:

Other:

Network Management

Tele: Network Operations Center 888.326.9266

Fax:

Tollfree:

Other:

Network Management Escalation

Tele:

Fax:

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: Network Operations Center 888.326.9266

Fax:

Tollfree:

Other:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele:

Fax:

Tollfree:

Other:

Mutual Aid

Tele: Network Operations Center 888.326.9266

Fax:

Tollfree:

Other:

CO Code Company Contact

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Fax:

Tollfree:

Other:

Company: Crockett Telephone Company

Geographical Location **Southeast**

Testline Coordinator: Adois Hammonds

Tele: (731) 696-2711

Tollfree:

Fax: (731) 696-1234

Other:

Network Management: Jim Wingo

Tele: 731-742-2211

Tollfree:

Fax: 731-742-2212

Other:

Network Management Escalation: Jim Wingo

Tele: 731-742-2211

Tollfree:

Fax: 731-742-2212

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: 318-322-0015

Tollfree:

Fax: 318-323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Company

Denver City Cellular Partnership

Geographical Location

West Texas

Testline Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management Escalation – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other:

Catastrophic SS7 Network Failure/ Restoration – Murray Kieth

Tele: 806-759-7624

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Media Stimulated Calling Event – Amy Preston

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other: Alternate Fax: 806-924-5030

Non-circuit Specific Trouble Referrals – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Synchronization Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Inter-Company LIDB Contact – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Mutual Aid – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

CO Code Company Contact – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-422-2387

Other:

Other Company Contacts – David McEndree

Title: CEO

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other:

Company

Digital Signal

Geographical Location

Continental USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 313-354-9040
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: Eastern Sub-RSA Limited Partnership DBA Inland Cellular

Geographical Location: Washington

Testline Coordinator

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Network Management

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Network Management Escalation

Tele: 509-649-2500
Fax: 509-649-3300
Tollfree:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Media Stimulated Calling Event

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Non-circuit Specific Trouble Referrals

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Synchronization Coordinator

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Mutual Aid

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

CO Code Company Contacts

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: Embarq

Geographical Location: North Central Western, Indiana, Ohio, Pennsylvania, New Jersey, Missouri, Kansas, Nebraska, Wyoming, Texas, Nevada, Oregon, Washington

Testline Coordinator

Tele:

Fax:

Tollfree:

Other:

Network Management

Tele: 913-791-2199

Fax: 913-791-7417

Tollfree:

Other:

Network Management Escalation

Tele: 913-791-4738

Fax: 913-791-7417

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 423-854-8000

Fax: 423-854-8043

Tollfree:

Other:

Media Stimulated Calling Event

Tele: 913-791-2199

Fax: 913-791-7417

Tollfree:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele: 419-755-8864 (North Central Operations)
913-791-4559 (Western Operations)

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele: 423-854-8000

Fax: 423-854-8043

Tollfree:

Other:

Mutual Aid

Tele: 913-791-2199

Fax: 913-791-7417

Tollfree:

Other:

Network Modification Notification

Tele:

Fax:

Tollfree:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Embarq

Geographical Location: Southern Mid Atlantic
Florida, North Carolina, South Caroline, Tennessee, Virginia

Testline Coordinator

Tele:
Fax:
Tollfree:
Other:

Network Management

Tele: 252-757-8118
Fax: 252-757-9089
Tollfree:
Other:

Network Management Escalation

Tele: 352-314-8212
Fax: 252-757-9089
Tollfree:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 423-854-8000
Fax: 423-854-8043
Tollfree:
Other:

Media Stimulated Calling Event

Tele: 252-757-8118
Fax: 252-757-9089
Tollfree:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele: 407-889-1250
Fax:
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: 423-854-8000
Fax: 423-854-8043
Tollfree:
Other:

Mutual Aid

Tele: 252-757-8118
Fax: 252-757-9089
Tollfree:
Other:

Network Modification Notification

Tele:
Fax:
Tollfree:
Other:

CO Code Company Contact

Tele:
Tollfree:
Fax:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company

FIRST PHONE CORPORATION

Geographical Location

CONTINENTAL USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 617-354-5465
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company

GTE TELEPHONE OPERATIONS

Geographical Location

Testline Coordinator

Tele: Contact GTE Account Team

Tollfree:

Fax:

Other:

Network Management

Tele: 800-483-6662 EXT. 8830 Or 972-615-8830

Tollfree:

Fax:

Other:

Network Management Escalation

Tele:

Tollfree:

Fax:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 800-483-6662 EXT. 8830 Or 972-615-8830

Tollfree:

Fax:

Other:

Media Stimulated Calling Event

Tele: 800-483-6662 EXT. 8830 Or 972-615-8830

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele: 972-718-7666

Tollfree:

Fax: 972-718-5698

Other:

Inter-Company LIDB Contact

Tele: 972-718-5364

Tollfree:

Fax:

Other:

Mutual Aid

Tele: 202-463-5273

Tollfree:

Fax: 202-466-2345

Other:

Network Operations Center (NOC):

Tele: 800-483-6662 Or 972-615-8830

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company

Home Town Telephone, LLC

Geographical Location

Port St Lucie, FL

Testline Coordinator

Tele: 305-614-0044 (Kerri Caudill)

Tollfree: 877-488-7782

Fax: 305-614-0049

Other:

Network Management

Tele: 305-614-0044

Tollfree:

Fax:

Other:

Network Management Escalation

Tele: 305-614-0044 (Kerri Caudill)

Tollfree:

Fax:

Other: 772-345-0000 (After-hours emergency)

Catastrophic SS7 Network Failure/ Restoration

Tele:

Tollfree:

Fax:

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

Network Operations Center (NOC):

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title: Freddy Oquendo

Tele: 305-614-0047

Tollfree: 877-488-7782

Fax: 305-614-0049

Other:

Company: Lynn County Cellular Limited Partnership

Geographical Location: West Texas

Testline Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management Escalation – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other:

Catastrophic SS7 Network Failure/ Restoration – Murray Kieth

Tele: 806-759-7624

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Media Stimulated Calling Event – Amy Preston

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other: Alternate Fax: 806-924-5030

Non-circuit Specific Trouble Referrals – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Synchronization Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Inter-Company LIDB Contact – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Mutual Aid – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

CO Code Company Contact – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-422-2387

Other:

Other Company Contacts – David McEndree

Title: CEO

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other:

Company

MCI WORLDCOM

Geographical Location

CONTINENTAL USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 703-648-8575 Eastern Area
916-373-4794 Western Area
703-648-8400 National

Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 703-648-8575 East Area NMC
916-373-4725 West Area NMC

Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele: 703-648-8400
Tollfree:
Fax: 703-758-3477
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:
Other:

Mutual Aid

Tele:
Tollfree: 800-333-9873
Fax: 703-648-8616
Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: MICHTEL COMMUNICATIONS LLC

Geographical Location: U.S. (MID-WEST REGION)

Testline Coordinator

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Network Management

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Network Management Escalation

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Media Stimulated Calling Event

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Non-circuit Specific Trouble Referrals

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Synchronization Coordinator

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Inter-Company LIDB Contact

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Mutual Aid

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

CO Code Company Contact

Tele: MICHTEL NOC
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Other Company Contacts

Title: MICHTEL NOC
Tele: 888-MICHTEL
Tollfree: 888-MICHTEL
Fax: 248-335-2359
Other:

Company: MobileTel, LLC

Geographical Location: Southeast Louisiana

Testline Coordinator

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Network Management

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Network Management Escalation

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Catastrophic SS7 Network Failure/ Restoration

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Media Stimulated Calling Event

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Non-circuit Specific Trouble Referrals

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Synchronization Coordinator

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Inter-Company LIDB Contact

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Mutual Aid

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

CO Code Company Contact

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com

Other Company Contacts

Tele: 985-693-0277
Fax: 985-693-0230
Tollfree:
Other: Email: tdanos@sjillc.com
Tele: 985-693-0277

Company: National Communications System (NCS)

Geographical Location CONTINENTAL USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele:
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:

Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele: NCS 703-607-4950
 GETS 703-818-4387
Tollfree: GETS 800-818-4387
Fax: NCS 703-607-4998
 GETS 703-818-4026

Other:

Company: National Telephone of Alabama

Geographical Location **Southeast**

Testline Coordinator: Troy Rutland

Tele: (256) 359-4321

Tollfree:

Fax: (256) 359-6410

Other:

Network Management: Troy Rutland

Tele: (256) 359-4321

Tollfree:

Fax: (256) 359-6410

Other:

Network Management Escalation: Troy Rutland

Tele: (256) 359-4321

Tollfree:

Fax: (256) 359-6410

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: 318-322-0015

Tollfree:

Fax: 318-323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Company: NYNEX

Geographical Location: New England/New York

Testline Coordinator

Tele: 617-375-0642 New England
212-395-5705 New York

Tollfree:

Fax:

Other:

Network Management

Tele: 508-370-1582 New England
212-693-3200/3000 New York

Tollfree:

Fax:

Other:

Network Management Escalation

Tele:

Tollfree:

Fax:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 212-693-3200 N Y Telephone
508-370-1582 New England

Tollfree:

Fax:

Other:

Media Stimulated Calling Event

Tele: 617-743-7000 New England
212-693-3200 N Y Telephone

Tollfree:

Fax: 508-370-3208 New England

212-577-8329 N Y Telephone

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele: 617-743-1314 New England
212-577-8329 New York

Tollfree:

Fax: 617-345-9070 New England

212-577-8329 New York

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: ONE COMMUNICATIONS

Geographical Location: Midwest and Northeast

Testline Coordinator

Tele:

Tollfree:

Fax:

Other:

Network Management

Tele: 616-988-7428

Tollfree: 888-404-9750

Fax:

Other: networkalerts@onecommunications.com

Network Management Escalation

Tele: 616-988-7428

Tollfree: 888-404-9750

Fax:

Other: networkalerts@onecommunications.com

Catastrophic SS7 Network Failure/ Restoration

Tele: 616-988-7428

Tollfree: 888-404-9750

Fax:

Other: networkalerts@onecommunications.com

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele: 616-988-7428

Fax:

Tollfree: 888-404-9750

Other: networkalerts@onecommunications.com

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele: 585-697-2214

Tollfree:

Fax: 585-697-2224

Other: kstiger@onecommunications.com

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Pine Belt Communications, Inc.

Geographical Location: 32-03-27.7 N 87-35-20.5 W

Testline Coordinator – Craig Smith

Tele: 334-992-2100
Fax: 334-992-2009
Tollfree: 888-810-4638
Other: 334-385-2106

Network Management – Randy Vick

Tele: 334-385-5004
Fax: 334-385-5038
Tollfree: 888-810-4638
Other: 334-385-2106

Network Management Escalation – Rodney Roen

Tele: 334-385-5002
Fax: 334-385-5038
Tollfree: 888-810-4638
Other: 334-385-2106

Catastrophic SS7 Network Failure/ Restoration – Craig Smith

Tele: 334-992-2100
Fax: 334-992-2009
Tollfree: 888-810-4638
Other: 334-385-2106

Media Stimulated Calling Event – Terry Smyly

Tele: 334-385-5102
Fax: 334-385-5041
Tollfree: 888-810-4638
Other: 334-385-2106

Non-circuit Specific Trouble Referrals – Terry Smyly

Tele: 334-385-5102
Fax: 334-385-5041
Tollfree: 888-810-4638
Other: 334-385-2106

Synchronization Coordinator – Craig Smith

Tele: 334-992-2100
Fax: 334-992-2009
Tollfree: 888-810-4638
Other: 334-385-2106

Inter-Company LIDB Contact – Amanda Dailey

Tele: 334-385-5019
Fax: 334-385-5041
Tollfree: 888-810-4638
Other: 334-385-2106

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contact – Terry Smyly

Tele: 334-385-5102
Fax: 334-385-5041
Tollfree: 888-810-4638
Other: 334-385-2106

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: Peoples Telephone Company

Geographical Location **Southeast**

Testline Coordinator: Shorty Coakley

Tele: (931) 289-4221

Tollfree:

Fax: (931) 289-4220

Other:

Network Management: Jim Wingo

Tele: 731-742-2211

Tollfree:

Fax: 731-742-2212

Other:

Network Management Escalation: Jim Wingo

Tele: 731-742-2211

Tollfree:

Fax: 731-742-2212

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: 318-322-0015

Tollfree:

Fax: 318-323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Company: PUERTO RICO TELEPHONE COMPANY

Geographical Location: PUERTO RICO

Testline Coordinator

Tele: 809-731-3160

Tollfree:

Fax:

Other:

Network Management

Tele: 809-749-3438

Tollfree:

Fax: 809-793-1425

Other:

Network Management Escalation

Tele:

Tollfree:

Fax:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 809-749-5500

Tollfree:

Fax: 809- 792-9044

Other:

Media Stimulated Calling Event

Tele: 809-749-3438

Tollfree:

Fax: 809-793-1425

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Qwest

Geographical Location:

Testline Coordinator:

Tele:
Tollfree:866-434-2555
Fax: 888-796-9089
Other:

Network Management:

Tele:
Tollfree:800-879-1200
Fax:
Other:

Network Management Escalation:

Tele:
Tollfree:800-223-7881
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration:

Tele:
Tollfree:866-434-2555
Fax
Other:

Media Stimulated Calling Event

Tele:
Tollfree:800-879-1200
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele: 800-223-7881
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele: 303-707-5711
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:800-945-9788
Fax:
Other:

Mutual Aid

Tele:
Tollfree:800-879-1200
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree: 800-879-1200
Other:

Other Company Contacts:

Title:
Tele:
Tollfree: 800-879-1200
Fax:
Other:

Company: Roanoke Telephone Company

Geographical Location Southeast

Testline Coordinator: Charles May

Tele: (334) 863-2116

Tollfree:

Fax: (334) 863-8624

Other:

Network Management: Charles May

Tele: (334) 863-2116

Tollfree:

Fax: (334) 863-8624

Other:

Network Management Escalation: Charles May

Tele: (334) 863-2116

Tollfree:

Fax: (334) 863-8624

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: (318) 322-0015

Tollfree:

Fax (318) 323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Other:

Company: SATELCO

Geographical Location: CONTINENTAL USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 512-231-5620
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: SEARS TECHNOLOGY SERVICES

Geographical Location: CONTINENTAL USA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 708-240-8463
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: Socket Telecom LLC

Geographical Location: Missouri

Testline Coordinator

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

Network Management

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

Network Management Escalation

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:

Fax:

Tollfree: 888-876-5522

Other:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree:

Other:

Non-circuit Specific Trouble Referrals

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

Synchronization Coordinator

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

Inter-Company LIDB Contact

Tele: 573-441-5849

Tollfree: 573-256-6201

Fax:

Other:

Mutual Aid

Tele: 573-441-5849

Fax: 573-256-6201

Tollfree:

Other:

CO Code Company Contact

Tele: 573-441-5849

Tollfree: 573-256-6201

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: SPRINT - LDD

Geographical Location:

Testline Coordinator

Tele:

Fax:

Tollfree:

Other:

Network Management

Tele: 913-794-4664

Fax:

Tollfree: 866-400-6040 Option #3

Other:

Network Management Escalation

Tele: 913-794-4664

Fax:

Tollfree: 866-400-6040 Option #5

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 913-794-5389

Fax: 913-794-9805

Tollfree: 888-777-4357

Other:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree: 800-877-5045

Other:

CO Code Company Contact

Tele:

Tollfree:

Fax:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Synchronization Coordinator

Tele:

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Fax:

Tollfree:

Other:

Network Modification Notification

Tele: 816-776-2227

Fax:

Tollfree: 800-744-1262 (72 hours or Less

Transport Control Center Management Control)

Schedule Event Management: 866-400-6040

Option #7

Other:

Transmission Control Center

Tele:

Fax:

Tollfree: 800-877-6627 Option #8

Other:

Disaster Preparedness and Recovery

Tele: 913-534-3622

Fax: 913-534-3511

Tollfree: 866-637-4141

Other:

Call Before You Dig

Tele:

Fax:

Tollfree: 800-521-0579 Option #2

Other:

Company: STENTOR

Geographical Location: CANADA

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 613-781-3331 Canada (Stentor Network)
709-739-2980 Newfoundland Telephone
902-487-6096 Maritime Telephone & Telegraph
506-642-2043 New Brunswick Telephone
514-870-1091 Bell Canada Quebec
416-353-9450 Bell Canada Ontario
204-233-1204 Manitoba Telephone Sys.
306-777-1525 Saskatchewan Telephone
403-530-5000 Alberta Government Tele.
604-663-5555 British Columbia Telephone

Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 613-781-3335
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele: 613-781-3335
Tollfree:
Fax: 613-563-7074
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:

Tollfree:
Fax:
Other:

Mutual Aid

Tele: 613-781-3335
Tollfree:
Fax: 613-563-7074
Other:

CO Code Company Contact

Tele:
Tollfree:
Fax:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: TELCORDIA TECHNOLOGIES

Geographical Location:

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele:
Tollfree:
Fax:
Other:

Network Management Escalation

Tele: 732-699-7393
Tollfree:
Fax: 732-336-2238
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele: 732-699-7393
Tollfree:
Fax: 732-336-2238
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contact

Tele:
Tollfree:
Fax:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: TELEGLOBE CANADA

Geographical Location:

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele: 514-289-7863
Tollfree:
Fax:
Other:

Network Management Escalation

Tele:
Tollfree:
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree:
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: TELUS

Geographical Location:

Testline Coordinator

Tele: 305-623-6727

Tollfree:

Fax:

Other:

Network Management

Tele: 305-624-2400 Ext. 6727 or 305-620-7262

Tollfree:

Fax:

Other:

Network Management Escalation

Tele:

Tollfree:

Fax:

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:

Tollfree:

Fax:

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Texas RSA 1 DBA XIT Cellular

Geographical Location: Texas Panhandle

Testline Coordinator

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Network Management

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Network Management Escalation

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Media Stimulated Calling Event

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Non-circuit Specific Trouble Referrals

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Synchronization Coordinator

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Inter-Company LIDB Contact

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Mutual Aid

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

CO Code Company Contacts

Tele: 806-384-3311
Fax: 806-384-3340
Tollfree: 800-232-3312
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: Texas RSA 8 West Limited Partnership

Geographical Location: West Texas

Testline Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Network Management Escalation – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other:

Catastrophic SS7 Network Failure/ Restoration – Murray Kieth

Tele: 806-759-7624

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Media Stimulated Calling Event – Amy Preston

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other: Alternate Fax: 806-924-5030

Non-circuit Specific Trouble Referrals – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Synchronization Coordinator – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Inter-Company LIDB Contact – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

Mutual Aid – Murray Kieth

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-662-8805

Other: Alternate Fax: 806-924-5030

CO Code Company Contact – Dave Hageman

Tele: 806-924-7234

Fax: 806-924-5150

Tollfree: 800-422-2387

Other:

Other Company Contacts – David McEndree

Title: CEO

Tele: 806-924-7234

Fax: 806-924-5001

Tollfree: 800-422-2387

Other:

Company: T-Mobile USA, INC

Geographical Location: Bellevue, WA

Testline Coordinator

Tele:

Fax:

Tollfree:

Other:

Network Management- Northeast & mid-West:

Tele: Northeast & mid-West: 888-218-6664

Southern US & Puerto Rico: 877-611-5868

Western US & Hawaii: 888-662-4662

Fax:

Tollfree:

Other:

Network Management Escalation

Tele:

Fax:

Tollfree:

Other:

Catastrophic SS7 Network Failure/ Restoration –

Tele: 888-218-6664 East NOC (SS7)

Fax:

Tollfree:

Other: Alternate Fax:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree:

Other: Alternate Fax

Non-circuit Specific Trouble Referrals –

Tele: 866-783-9557 Data Services NOC

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele: 877-207-8009

Fax:

Tollfree:

Other:

Mutual Aid

Tele: 877-207-8009

Fax:

Tollfree:

Other:

CO Code Company Contact

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Fax:

Tollfree:

Other:

Company: US Cellular

Geographical Location: Continental United States

Testline Coordinator

Tele: (865) 777-7650 – Knoxville Network
Operation Center
(224) 653-3100 – Schaumburg Network Operation
Center

Fax:
Tollfree:
Other:

Network Management

Tele: (865) 777-7650 – Knoxville Network
Operation Center
(224) 653-3100 – Schaumburg Network Operation
Center

Tollfree:
Fax:
Other:

Network Management Escalation

Tele: (865) 777-7650 – Knoxville Network
Operation Center
(224) 653-3100 – Schaumburg Network Operation
Center

Fax:
Tollfree:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: (865) 777-7650 – Knoxville Network
Operation Center
(224) 653-3100 – Schaumburg Network Operation
Center

Fax:

Tollfree:
Other:

Media Stimulated Calling Event

Tele: (773) 399-7070 Senior Director - National Net
RSO Engineering

Fax:
Tollfree:
Other:

Non-circuit Specific Trouble Referrals

Tele: (865) 777-7650 – Knoxville Network
Operation Center
(224) 653-3100 – Schaumburg Network Operation
Center

Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele: (865) 777-7650 – Knoxville Network Operation Center
(224) 653-3100 – Schaumburg Network Operation Center

Fax:
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: (773) 399-4156 – Number Management - National
Networks - RSO Engineering

Fax:
Tollfree:
Other:

Mutual Aid

Tele: (865) 777-7650 – Knoxville Network Operation Center
(224) 653-3100 – Schaumburg Network Operation Center

Fax:
Tollfree:
Other:

CO Code Company Contacts

Tele: (773) 399-4156 – Number Management - National
Networks - RSO Engineering

Fax: (773) 399-4832 – Number Management - National
Networks - RSO Engineering

Tollfree:
Other:

Other Company Contacts

Title: US Cellular Corporate Headquarters

Tele: (773) 399-8900

Tollfree:
Fax:
Other:

8410 West Bryn Mawr Ave Suite 700
Chicago, IL 60631

Company:

U S WEST COMMUNICATIONS

Geographical Location:

Testline Coordinator

Tele: 303-707-5552

Fax: 303-707-9041

Tollfree:

Other:

Network Management

Tele: 612-531-6850 Eastern Region
303-707-6877 Western Region

Tollfree: 800-879-1200

Fax:

Other:

Network Management Escalation

Tele:

Fax:

Tollfree: 800-879-1200

Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:

Fax:

Tollfree: 800-879-1200

Other:

Media Stimulated Calling Event

Tele:

Fax:

Tollfree: 800-879-1200

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele: 303-707-5711

Fax:

Tollfree:

Other:

Inter-Company LIDB Contact

Tele: 303-707-8192

Fax: 303-707-9330

Tollfree: 800-945-9788

Other:

Mutual Aid

Tele: 303-707-5175

Fax: 303-707-9348

Tollfree:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts

Title:

Tele:

Tollfree:

Fax:

Other:

Company: Verizon Global Network Solutions, Inc.

Geographical Location: No Location Given

Testline Coordinator

Tele:
Fax:
Tollfree:
Other:

Network Management

Tele:
Fax:
Tollfree: 877-235-5464
Other:

Network Management Escalation

Tele:
Fax:
Tollfree: 877-235-5464
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Fax:
Tollfree: 877-235-5464
Other:

Media Stimulated Calling Event

Tele:
Fax:
Tollfree:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree: 877-464-2686
Other:

Synchronization Coordinator

Tele:
Fax:
Tollfree:
Other:

Inter-Company LIDB Contact

Tele:
Fax:
Tollfree:
Other:

Mutual Aid

Tele:
Fax:
Tollfree:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree: 877-235-5464
Other:

Other Company Contacts

Title:
Tele:
Fax:
Tollfree: 877-235-5464
Other:

**Company:
Inland Cellular**

Washington RSA No. 8 Limited Partnership DBA

Geographical Location: Washington/Idaho

Testline Coordinator

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Network Management

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Network Management Escalation

Tele: 509-649-2500
Fax: 509-649-3300
Tollfree:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Media Stimulated Calling Event

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Non-circuit Specific Trouble Referrals

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Synchronization Coordinator

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Inter-Company LIDB Contact

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Mutual Aid

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

CO Code Company Contacts

Tele: 509-229-2211
Fax: 509-229-3300
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Tollfree:
Fax:
Other:

Company: West Tennessee Telephone Company

Geographical Location **Southeast**

Testline Coordinator: Tony Mathis

Tele: (731) 742-2211

Tollfree:

Fax: (731) 742-2212

Other:

Network Management: Jim Wingo

Tele: (731) 742-2211

Tollfree:

Fax: (731) 742-2212

Other:

Network Management Escalation: Jim Wingo

Tele: (731) 742-2211

Tollfree:

Fax: (731) 742-2212

Other:

Catastrophic SS7 Network Failure/ Restoration:

Lera Roark

Tele: 318-322-0015

Tollfree:

Fax: 318-323-2164

Other:

Media Stimulated Calling Event

Tele:

Tollfree:

Fax:

Other:

Non-circuit Specific Trouble Referrals

Tele:

Fax:

Tollfree:

Other:

Synchronization Coordinator

Tele:

Tollfree:

Fax:

Other:

Inter-Company LIDB Contact

Tele:

Tollfree:

Fax:

Other:

Mutual Aid

Tele:

Tollfree:

Fax:

Other:

CO Code Company Contacts

Tele:

Fax:

Tollfree:

Other:

Other Company Contacts: Jason Ott

Title: Special Services Director

Tele: (318) 322-0015

Tollfree:

Fax: (318) 323-2164

Company: WVT Communications

Geographical Location: Warwick, New York

Testline Coordinator – Donna Cassanite

Tele: 845-986-2414
Fax: 845-986-7907
Tollfree: 800-965-5187
Other:

Network Management – Roy Falkena

Tele: 845-986-2230
Fax: 845-986-3706
Tollfree:
Other:

Network Management Escalation – Keith Scarzafava

Tele: 845-986-2071
Fax:
Tollfree:
Other:

Catastrophic SS7 Network Failure/ Restoration – Keith Scarzafava

Tele: 845-986-2071
Fax:
Tollfree:
Other:

Media Stimulated Calling Event – Okey Barrett

Tele: 845-986-4131
Fax: 845-986-3706
Tollfree:
Other:

Non-circuit Specific Trouble Referrals – Donna Cassanite

Tele: 845-986-2414
Fax: 845-986-7907
Tollfree: 800-965-5187
Other:

Synchronization Coordinator – Roy Falkena

Tele: 845-986-2230
Fax: 845-986-3706
Tollfree:
Other:

Inter-Company LIDB Contact – Okey Barrett

Tele: 845-986-4131
Fax: 845-986-3706
Tollfree:
Other:

Mutual Aid – Larry Drake

Tele: 845-986-2170
Fax:
Tollfree: 800-952-7642
Other:

CO Code Company Contacts – Roy Falkena

Tele: 845-986-2230
Fax: 845-986-3706
Tollfree:
Other:

Other Company Contacts

Title:
Tele:
Fax:
Tollfree:
Other:

Company: XO

Geographical Location: Continental US

Testline Coordinator

Tele:
Tollfree:
Fax:
Other:

Network Management

Tele:
Tollfree: 888-639-8522
Fax:
Other:

Network Management Escalation

Tele:
Tollfree: 888-639-8522
Fax:
Other:

Catastrophic SS7 Network Failure/ Restoration

Tele:
Tollfree: 888-639-8522
Fax:
Other:

Media Stimulated Calling Event

Tele:
Tollfree:
Fax:
Other:

Non-circuit Specific Trouble Referrals

Tele:
Fax:
Tollfree:
Other:

Synchronization Coordinator

Tele:
Tollfree:
Fax:
Other:

Inter-Company LIDB Contact

Tele:
Tollfree:
Fax:
Other:

Mutual Aid

Tele:
Tollfree:
Fax:
Other:

CO Code Company Contacts

Tele:
Fax:
Tollfree:
Other:

Other Company Contacts

Title: Portability Group On-Call
Tele: 214-869-1151
Tollfree:
Fax:
Other: